

ORIGINAL

VERIZON SELECT SERVICES INC.

FACILITIES BASED AND

RESALE INTEREXCHANGE TELECOMMUNICATIONS

SERVICE TARIFF

APPROVED FOR FILING
DECISION #: 63456

Issued: May 7, 2001

Effective: April 4, 2001

by:

Donald R. Fowler, Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

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CHECK SHEET

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ORIGINAL**CHECK SHEET (Continued)**

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ORIGINAL

APPLICATION OF PRICE LIST

This price list contains the rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. for the use of Customers transmitting messages within the State, subject to the jurisdiction of the Commission.

This price list is on file with the Commission. In addition, this price list is available for review at the main office of Verizon Select Services Inc., located at 600 Hidden Ridge, 2nd Floor, Irving, TX 75038. (T)

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EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) -To signify a changed regulation.
- (D) -To signify a discontinued rate or regulation.
- (I) -To signify an increase in rate or charge.
- (M) -To signify material relocated from one page to another without change.
- (N) -To signify a new rate or regulation.
- (R) -To signify a reduced rate or charge.
- (S) -To signify a correction or reissued matter.
- (T) -To signify a change in text but no change in rate or regulation.

REGISTERED SERVICE MARKS

(D)

(D)

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600 Hidden Ridge, 2nd Floor
Irving, TX 75038

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PART I - CARD SERVICES
APPLICATION OF TARIFF

ORIGINAL

This Tariff contains the regulations, maximum rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. for the use of Customers transmitting messages within the state, subject to the jurisdiction of the Commission. Current rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. are contained within Arizona C.C. Price List No. 1, which is on file with the Commission.

This Tariff is on file with the Commission. In addition, this Tariff is available for review at the main office of Verizon Select Services Inc., located at 600 Hidden Ridge, 2nd Floor, Irving, TX 75038.

As of August 1, 2001, all previous references herein to Carrier's F.C.C. Tariffs, insofar as the service description, rates, and terms and conditions which have been or will become detariffed, shall be construed to be references to Carrier's Federal Rate Schedules located at <http://www.verizon.com/tariffs>. (N)
(N)

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**ADMINISTRATIVELY
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PART I - CARD SERVICES

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

- Additional Period** - Unit of time used for measuring and charging for time in excess of the initial period. (N)
- Authorization Code** - Numerical code, one or more of which are available to Customer to enable it to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes. (T)
- Carrier** - Verizon Select Services Inc. (T)
- Commission** - Arizona Commerce Commission. (T)
- Conversation Minutes** - For billing purposes, calls are billed based on conversation minutes, which begin when the called party answers, as determined by answer supervision, and end when either party disconnects.
- Customer** - Company, individual, or other entity which orders or uses service and is therefore responsible for the payment of charges due and for compliance with Carrier's Tariff regulations. (T)
- Customer Dialed Direct** - Service where the person originating the call dials the telephone number desired, completing the message without the assistance of an Operator and the message is billed to the originating number. (N)
- Initial Period** - Minimum unit of time for which a rate is charged for a connection between given points. (N)
- Local Access and Transport Area (LATA)** - Defined geographic area within which the local telephone company may provide telephone services and/or facilities. (T)
- Operator** - Inclusive of an automated or live operator. (N)
- Operator Assisted** - Service where the person originating the call requests the Operator to reach a particular number. (N)
- Payphone** - Telecommunications device that allows users to place calls by several different methods, e.g., sent paid-coin calls, operator-assisted, calling card or credit card. (N)
- Person-to-Person** - Service where the person originating the call requests the Operator to reach a particular person, mobile station, department or office. (N)

Material omitted from this page now appears on Page 10.1.

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PART I - CARD SERVICES

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

- Point-Of-Presence (POP)** - Physical location and interconnection point of the underlying carrier within a state or LATA. (T)
(M)
- Prepaid Calling Card** - Printed card containing the toll free access number, authorization code, and dialing instructions for prepaid calling service. (T)
(M)
- Prepaid Calling Service** - Prepaid telecommunications service which provides Customer with a toll free access number and an authorization code, and allows Customer to originate outbound direct dial long distance calls over Carrier's network. (T)
(M)
|
- Service** - Any or all service(s) provided by Carrier pursuant to this Tariff. (M)
- Third Party Number** - Call where Customer places a call and requests charges to be billed to a different telephone number from the calling number or the called number. (N)
(N)
- Units** - Element used as a rate measure for prepaid calling service. (M)

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ADMINISTRATIVELY
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PART I - CARD SERVICES**SECTION 2 - REGULATIONS****2.1 Undertaking of the Carrier**

- 2.1.1 Service is furnished for telecommunications originating and terminating within the State under the terms and conditions of this tariff.
- 2.1.2 Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates telecommunications facilities within the State, but rather resells telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Service is available 24 hours per day, seven days per week.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.
- 2.2.3 Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the consent of Carrier. In the event of such transfer or assignment, all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to the assignees or transferees.
- 2.2.4 Service may not be used for any unlawful purpose.

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Director - Tariffs
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PART I - CARD SERVICES**SECTION 2 - REGULATIONS (Continued)****2.3 Limitations on Liabilities**

- 2.3.1** Carrier's liability shall be limited to damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by mistakes or errors of Customer. No liability shall commence prior to activation of Service. In no event shall such liability exceed the charges applicable under this tariff to such Service.
- 2.3.2** Carrier shall not be liable for, and Customer indemnifies and holds Carrier harmless from, any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by Customer or by any other party, for any loss of Customer or other, or for libel, slander, invasion of privacy, or infringement of copyrights or patents, or for any other causes, caused or claimed to have been caused directly or indirectly by the operation, failure to operate, maintenance, or use of its Service, provided that such occurrence is not the result of Carrier's negligence. No agents or employees of others shall be deemed to be agents or employees of Carrier.
- 2.3.3** Carrier shall not be liable for any damages, including usage charges, that Customer may incur as a result of the unauthorized use of its Authorization Codes by others. The unauthorized use of Customer Authorization Codes includes, but is not limited to, the placement of calls utilizing Customer's Authorization Codes without the authorization of Customer. Customer shall be fully liable for all such usage charges.

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PART I - CARD SERVICES**SECTION 2 - REGULATIONS (Continued)****2.4 Discontinuance or Interruption of Service by Carrier**

Without incurring any liability, Carrier may under the following conditions discontinue or interrupt Service that is being furnished.

- 2.4.1 For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation.
- 2.4.2 For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.3 In the event of Customer's use of Service in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.4 In the event of unauthorized or fraudulent use of Service.
- 2.4.5 By reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.
- 2.4.6 In order to perform tests and inspections necessary to insure compliance with tariff regulations or the proper installation, operation, and maintenance of Carrier's equipment and facilities.
- 2.4.7 Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section.

2.5 Cancellation or Termination of Service by Customer

Customer may, at its option, cancel or terminate the use of Service at any time.

2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

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PART I - CARD SERVICES**SECTION 2 - REGULATIONS (Continued)****2.7 Payment and Billing**

- 2.7.1** Payment for Service is made in advance by Customer at the time Prepaid Calling Service is initially purchased or replenished.
- 2.7.2** The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes shall be deducted from Customer's account.
- 2.7.3** If notice from Customer of a dispute as to charges is not reported to a customer service representative or received in writing by Carrier within 120 days after the date the charges are incurred, the billing will be considered correct.
- 2.7.4** Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer.

2.8 Deposits

Carrier does not require or collect deposits from Customers.

2.9 Advance Payments

Other than the purchase price of Prepaid Calling Service, Carrier does not require or collect advance payments.

2.10 Taxes**2.10.1 General**

Service may be subject to state and/or local taxes at the prevailing rates, if Service originates and terminates in the State. Taxes are not included in the rates and charges listed herein.

Federal, state and local sales, use excise and other taxes, where applicable, shall be added to the charges contained herein, unless Customer provides a properly executed certificate of exemption from such taxes. It shall be the responsibility for Customer to pay these taxes and to accept the liability of any such unpaid taxes that may become applicable.

(N)

(N)

Material omitted from this page now appears on Page 14.1.

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PART I - CARD SERVICES

(N)

SECTION 2 - REGULATIONS (Continued)**2.10 Taxes (Continued)****2.10.2 Prepaid Calling Service**

(N)

Service may be subject to state and/or local taxes at the prevailing rates if service originates and terminates in the State. Taxes are included in the rates and charges listed herein for Prepaid Calling Service.

(M)

The tariffed rate does not include federal excise tax or state and local tax, which are required by law to be paid at the point of sale. The tariffed rate does include state and local taxes, which are required by law to be paid on usage of the underlying telecommunication service when that service originates and terminates within a particular tax jurisdiction.

(M)

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICE****3.1 Availability of Service**

Carrier offers resold interexchange telecommunications service to any person or company who desires to be a Customer, subject to the terms and conditions of this Tariff. Service is available 24 hours per day, seven days per week.

3.2 Service Limitations

3.2.1 Calls to 700, 800/888, 900, 950, or 976 numbers and calls to directory assistance shall not be completed using the service.

3.2.2 When placing a call, the prepaid card must have a sufficient balance to make a completed call. At the beginning of each call, an announcement will indicate the balance available on your prepaid card. (C)
I
(C)

3.2.3 Customers shall be given notice one minute before the available account balance is depleted based upon the applicable rates for the call in progress. When the balance of available time is depleted, the call shall be terminated.

3.2.4 Prepaid Calling card accounts shall expire as specified in Section 3.4.

3.3 Timing of Calls

3.3.1 Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in conversation minutes or units.

3.3.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to 60 seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.

3.3.3 The initial billing period (minimum call duration) is one minute or one unit.

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SECTION 2 - RATES AND CHARGES (Continued)**2.2 Prepaid Calling Service Rates (Continued)****2.2.13 Distributor Prepaid Calling Service**

Card G

For calls originating and terminating within the State.
(Flat Rate Per Minute - All Rate Periods)

Per Minute Rate	Min: \$.0029	Max: \$.0551
Connect Chard	Min: .00	4.00
Weekly Maintenance	Min: .25	Max: .49 (N)
Payphone Surcharge	.65	

2.2.14 Standard Retail Prepaid Calling ServiceFor calls originating and terminating within the State
(Flat Rate Per Minute – All Rate Periods)

Per Minute Rate	Min: \$.004	Max: \$.280
Connect Charge	Min: .000	Max: 4.00
Monthly Maintenance Fee	.25	
Pay phone Surcharge	.50	

2.2.15 Generic Prepaid Calling ServiceFor calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods - Three Minute Increments)

Per Minute Rate	Min.: \$.0029	Max.: \$.0551
Connect Charge	Min.: .00	Max.: 4.00
Weekly Maintenance Fee	.25	
Payphone Surcharge	.65	

(N)

(N)

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SECTION 2 - RATES AND CHARGES (Continued)**2.2 Prepaid Calling Service Rates (Continued)****2.2.13 Distributor Prepaid Calling Service**

For calls originating and terminating within the state (T)
(Flat Rate Per Minute - All Rate Periods - Toll Free Access) (T)

Card G

Per Minute	Min: \$.0029	Max: \$.0551	(T)
Connect Fee	Min: .00	Max: 4.00	I
Maintenance Fee	Min: .25	Max: .49	(T)
Payphone Surcharge	\$.65		

Card K

<u>Toll Free Access</u>	<u>Current</u>	
Per Minute	\$.029	(T)
Connect Fee	.69	I
Maintenance Fee	.99	(T)
Payphone Surcharge	.75	

Card L

<u>Toll Free Access</u>	<u>Current</u>	
Per Minute	\$.129	(T)
Connect Fee	.69	I
Maintenance Fee	.99	(T)
Payphone Surcharge	.75	

Card M

<u>Toll Free access</u>	<u>Current</u>	
Per Minute	\$.059	
Connect Fee	.00	
Maintenance Fee	.00	
Payphone Surcharge	.65	

Cards N - R

<u>Toll Free access</u>	<u>Current</u>	
Per Minute	\$.099	
Connect Fee	.00	
Maintenance Fee	.00	
Payphone Surcharge	.65	

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SECTION 2 - RATES AND CHARGES (Continued)**2.2 Prepaid Calling Service Rates (Continued)****2.2.14 Standard Retail Prepaid Calling Service**

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods - Toll Free Access)

Card A

Per Minute	Min: \$.004	Max: \$.280
Connect Fee	Min: .000	Max: 4.00
Maintenance Fee	\$.25	
Payphone Surcharge	.50	

Card B

Per Minute	<u>Current</u> \$.029
Connection Fee	.049
Maintenance Fee	.00
Payphone Surcharge	.50

Card C

Per Minute	\$.089
Connection Fee	.00
Maintenance Fee	.00
Payphone Surcharge	.50

Card D

Per Minute	\$.079
Connection Fee	.00
Maintenance Fee	.00
Payphone Surcharge	.50

Card E

Per Minute	\$.069
Connection Fee	.00
Maintenance Fee	.00
Payphone Surcharge	.50

Card FToll Free access

Per Minute	\$.039
Connect Fee	.00
Maintenance Fee	.00
Payphone Charge	.65

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SECTION 2 - RATES AND CHARGES (Continued)

2.2 Prepaid Calling Service Rates (Continued)

2.2.14 Standard Retail Prepaid Calling Service (Continued)

(N)

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods - Toll Free Access)

Cards G and H

Per Minute	\$.16
Connect Fee	.00
Maintenance Fee	.00
Payphone Charge	.65

(N)

2.2.15 Basic Retail Prepaid Calling Service

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

Toll Free Access CurrentCard A

Per Minute	\$.029
Connection Fee	.69
Maintenance Fee	.25
Payphone Surcharge	.50

(T)

Card B

Per Minute	\$.099
Connection Fee	.00
Maintenance Fee	.00
Payphone Surcharge	.50

(T)

Card C

Per Minute	\$.129
Connection Fee	.69
Maintenance Fee	.25
Payphone Surcharge	.50

(T)

Card D

Per Minute	\$.129
Connection Fee	.69
Maintenance Fee	.25
Payphone Surcharge	.50

(T)

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.4 Service Offerings (Continued)****3.4.3 Surcharge Based Prepaid Calling Service**

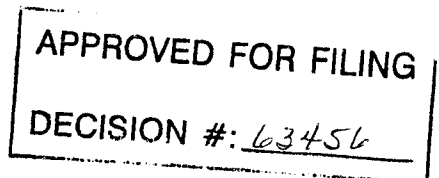
Surcharge Based Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A surcharge will be assessed to all calls in addition to any pay phone compensation surcharge, where applicable. Surcharge Based Prepaid Calling Service will be offered to retail customers. A Surcharge Based Prepaid Calling Card account shall expire 180 days after first use or 180 days after the last recharge. The price per minute and applicable surcharge will be prominently displayed on the card packaging.

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.4 Service Offerings (Continued)****3.4.4 Unit/Minute Based Prepaid Calling Service**

This service is no longer available to new Customers.

Unit/Minute Based Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full unit/minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A unit/minute based prepaid calling card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

3.4.5 Subscription Prepaid Calling Service

Subscription Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number to be billed automatically to the Customer's credit card that is accepted by Carrier, or through another billing method approved by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A subscription prepaid calling card account shall expire on the date specified on the card or 180 days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Subscription Prepaid Calling Service offering.

This service will be offered in conjunction with the following products:

- A. Subscription Prepaid Calling Service subscribed through a GTE-branded credit card
 - 1. GTE College Visa Standard Program
 - 2. GTE MasterCard Standard Program
- B. Subscription Prepaid Calling Service subscribed through a non GTE-branded credit card

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.4 Service Offerings (Continued)****3.4.6 International Prepaid Calling Service**

International Prepaid Calling Service allows Customers to originate domestic, outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. A connection fee will be assessed at the beginning of all completed calls. A recurring weekly maintenance fee will be applied beginning seven days after the date of first use. Calls made from a public phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. International Prepaid Calling Service account shall expire 180 days after the date of first use. Rates for this service are found in Section 4.2.6.

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.4 Service Offerings (Continued)****3.4.7 Feature Prepaid Calling Service (Continued)**

Feature Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number to be billed to the Customer's credit card that is accepted by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A Feature prepaid calling card account shall expire on the date specified on the card or 180 days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Feature Prepaid Calling Service offering. This service will be offered in conjunction with the following products:

A. Feature Prepaid Calling Service available through a GTE-branded credit card

1. GTE College Visa Standard Program
2. GTE College Visa Premium Program
3. GTE MasterCard Standard Program

B. Feature Prepaid Calling Service available through a non GTE-branded credit card

3.4.8 Incentive Prepaid Calling Service

This service is no longer available to new Customers.

Incentive Prepaid Calling Service allows customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full unit. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. An incentive prepaid calling card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICES (Continued)****3.4 Service Offerings (Continued)****3.4.9 Variable Prepaid Calling Service**

Variable Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Cost per minute to the consumer will be prominently displayed on the card packaging. Calls made from a public payphone will be subject to a surcharge. A Variable Prepaid Calling Service card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

3.4.10 Pecuniary Prepaid Calling Service

Pecuniary Prepaid Calling Service allows customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public payphone will be subject to a surcharge that will compensate the payphone provider, where applicable. Carrier will offer the Pecuniary Prepaid Calling Service to be purchased through the function keys of Automatic Teller Machines (ATM), or over the counter in financial institutions, such as banks and credit unions. ATM screens from which this service is available will be programmed to offer prepaid calling service. When a Pecuniary Prepaid Calling Service is selected, the ATM will dispense a prepaid phone card. The ATM will debit Customer's account for the purchase amount. A Pecuniary Prepaid Calling Service account will expire 180 days after first use or 180 days after the last recharge.

3.4.11 Reserved for Future Use

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICES (CONTINUED)****3.4 Service Offerings (Continued)****3.4.9 Variable Prepaid Calling Service**

Variable Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Cost per minute to the consumer will be prominently displayed on the card packaging. Calls made from a public payphone will be subject to a surcharge. A Variable Prepaid Calling Service card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

3.4.10 Pecuniary Prepaid Calling Service

Pecuniary Prepaid Calling Service allows customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not-time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. Carrier will offer the Pecuniary Prepaid Calling Service to be purchased through the function keys of Automatic Teller Machines (ATM), or over the counter in financial institutions, such as banks and credit unions. ATM screens from which this service is available will be programmed to offer prepaid calling service. When a Pecuniary Prepaid Calling Service is selected, the ATM will dispense a prepaid phone card. The ATM will debit Customer's account for the purchase amount. A Pecuniary Prepaid Calling Service account will expire 180 days after first use or 180 days after the last recharge.

3.4.11 MAP International Prepaid Service

This service is no longer available to new Customers.

Customers electing to use Carrier's MAP International Prepaid Service will also be able to originate domestic, outbound, direct dial long distance calls via a toll free access number. Domestic calling is offered in conjunction with Carrier's international, prepaid calling service. Calls will be rated in full-minute increments and based on a flat-rate basis. A connection fee will be assessed at the beginning of all completed calls. In addition, a pay phone compensation surcharge will be assessed, where applicable, on calls completed from a public pay phone. The price per minute and applicable surcharge will be prominently displayed on the calling card packaging. The MAP International Prepaid Service account shall expire 180 days after the date of the first use unless a specific date is stated on the back of the card or marketing material accompanying the card.

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PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICES (Continued)

3.4 Service Offerings (Continued)

3.4.12 Calling Card Flat Rate Plan

This new plan is an add-on to the interstate filing of the Calling Card Flat Rate Plan in Carrier's Federal Rate Schedule 1. The Calling Card Flat Rate Plan is available to residential Customers. This plan allows Customers to originate outbound, direct dialed long distance calls via a toll free number. Customers will be billed a flat per minute rate for each call originating and terminating within the mainland U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) re-origination completed call. By pressing the pound (#) key, Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conference calling, which allows Customers to add more than one person to a specific call, is available. The originator of the conference call will be billed each conference call leg in addition to the rate per minute for each leg of the call. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. Customer must PIC to Carrier and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days. As an option to Customer, Carrier will offer the Calling Card Flat Rate Plan for billing on the Carrier Visa credit card or to any other credit card that is acceptable to Carrier. It will be the obligation of credit card Customers to meet the terms and conditions set forth by the credit card company. A monthly statement notice will be delivered via e-mail and Customer may access their account detail online at www.verizonvisa.com. Customer must provide and maintain a valid e-mail address. Customer may request a paper copy of their statement for a nominal fee of not less than \$.00 to a maximum fee of not more than \$3.00.

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Rates are found in Section 4.3.1.

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PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICES (Continued)

3.4 Service Offerings (Continued)

3.4.13 Calling Card Surcharge Based Plan

This new plan is an add-on to the interstate filing of the Calling Card Surcharge Based Plan in Carrier's Federal Rate Schedule 1. The Calling Card Surcharge Based Plan is available to residential Customers. This plan allows Customers to originate outbound, direct dial long distance calls via a toll free number. Customers will be charged a time-of-day sensitive per minute rate for each call originating and terminating within the mainland U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A connection fee will be assessed at the beginning of all completed calls. In addition, a payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) re-origination completed call. By pressing the pound (#) key, Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conference calling, which allows Customers to add more than one person to a specific call, is offered where available. The originator of the conference call will be billed for all of the conference call legs plus the per minute rate for each leg of the call. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. Customer must PIC to Carrier and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days. As an option to Customer, Carrier will offer the Calling Card Surcharge Based Plan for billing on the Carrier Visa credit card or to any other credit card that is acceptable to Carrier. It will be the obligation of credit card Customers to meet the terms and conditions set forth by the credit card company. A monthly statement notice will be delivered via e-mail and Customer may access their account detail online at www.verizonvisa.com. Customer must provide and maintain a valid e-mail address. Customer may request a paper copy of their statement for a nominal fee of not less than \$.00 to a maximum fee of not more than \$3.00.

Rates are found in Section 4.3.2.

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICES (Continued)****3.4 Service Offerings (Continued)****3.4.14 Distributor Prepaid Calling Service**

Distributor Prepaid Calling Service allows Customers to originate domestic, outbound, direct dial long distance calls via a toll free or local access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. A connect charge may apply on a per-call basis. A recurring weekly maintenance fee may be applied beginning 24 hours from date of first use and every seven days thereafter. Calls made from a public phone will be subject to a surcharge that will compensate the payphone provider, where applicable. The price per minute and applicable charges will be prominently displayed on the prepaid phone card packaging. This service is not offered in conjunction with any promotions. The Distributor Prepaid Calling Service account shall expire 180 days after the date of first use or on the date specified on the back of the card or on the marketing material accompanying the card.

Rates are found in Section 4.2.13.

3.4.15 Standard Retail Prepaid Calling Service

Standard Retail Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. Calls will be flat-rated in full-minute increments. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee will be deducted at the end of the first call and will be deducted every month thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Standard Retail Prepaid Calling Service account shall expire 180 days after the date of first use unless a specific date is stated on the back of the card or accompanying material. When placing a call, the prepaid card must have a sufficient balance to make a completed call. At the beginning of each call, an announcement will indicate the balance available on the prepaid card.

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(N)

The rates for this service are found in section 4.2.14.

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICES (Continued)

3.4 Service Offerings (Continued)

3.4.16 Visa Calling Card Plan

A. General Description

The Visa Calling Card Plan is available to college students when signing up for a Carrier Visa Credit Card. This plan allows Customers to originate outbound, direct dial long distance calls via a toll free number. Customers will be charged a time-of-day sensitive per minute rate for each call originating and terminating within the conterminous United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A connection fee will be assessed at the beginning of all completed calls. In addition, a payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) re-origination completed call. By pressing the pound (#) key, Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. Carrier will bill the calling card charges to Carrier Visa credit card or, as an option, to any other credit card that is acceptable to Carrier. The monthly statement notice will be delivered via e-mail, and Customers may access their account detail online at www.verizonvisa.com. Peak calling times are Monday - Friday 9:00 AM to 9:00 PM. Off-peak calling times are Monday - Friday 9:00 PM to 9:00 AM and all weekend.

B. Terms and Conditions

Complimentary calling in the amount of \$10.00 will be automatically applied to the Visa Calling Card statement when Customers use their Carrier Visa credit card for the first time. When Customers make additional purchases with the Carrier Visa credit card, they will earn a 5% rebate toward the Visa Calling Card when a balance is carried from month to month. If at any time the credit card account becomes delinquent, is closed or is in default, Customer will forfeit all rebates. The maximum rebate that may be earned is \$50 per billing statement; \$300 per calendar year. All rebates expire 180 days after posting to Customer account. For security reasons, a \$30 calling limit will be imposed on the Carrier Calling Card account until the first payment is posted. Customer must provide and maintain a valid e-mail address. It will be the obligation of credit card customers to meet the terms and conditions set forth by the credit card company and to maintain a valid credit card. Customer may request a paper copy of their statement for a minimum fee of not less than \$.00 to a maximum fee of not more than \$3.00. (C)
|
(C)

Rates are found in Section 4.3.3.

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICES (Continued)****3.4 Service Offerings (Continued)****3.4.17 Basic Retail Prepaid Calling Service**

Basic Retail Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a toll free access number. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted 24 hours from first use and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Basic Retail Prepaid Calling Service account shall expire 180 days after the date of first use unless a specific date is stated on the back of the card or accompanying material. This service may be offered in conjunction with Carrier's Basic Retail International Prepaid Calling Service.

Rates are found in Section 4.2.15.

3.4.18 Vending Prepaid Calling Service

Vending Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a toll free access number. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted 24 hours from first use and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or packaging. The Vending Prepaid Calling Service account shall expire 180 days after date of first use unless a specific date is stated on the back of the card. This service may be offered in conjunction with Carrier's Vending International Calling Service.

Rates are found in Section 4.2.16.

(N)

(N)

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600 Hidden Ridge, 2nd Floor
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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICES (Continued)****3.4 Service Offerings (Continued)****3.4.19 Distributor II Prepaid Calling Service**

Distributor II Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a local and/or a toll free access number. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted 24 hours from first use and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. Federal, state and local taxes and related surcharges and fees are added to the service where applicable. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Distributor II Prepaid Calling Service account shall expire six months after the date of first use unless a specific date is stated on the back of the card or accompanying material. This service may be offered in conjunction with Carrier's international Distributor II Prepaid Calling Service.

Rates are found in Section 4.2.17.

3.4.20 Co-Branded Retail Prepaid Calling Service

Co-Branded Retail Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a toll free access number. Customers will be able to originate calls for the coterminous United States, Alaska, Hawaii and the U.S. Territories, as well as 72 other countries. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee will be deducted at the end of the first call and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Co-Branded Retail Prepaid Calling Service account shall expire six or 12 months after the date of first use unless a specific date is stated on the back of the card or accompanying material. The expiration policy will be printed on the back of the card. This service may be offered in conjunction with Carrier's interstate or international Co-Branded Retail Prepaid Calling Service. (T)

Rates are found in 4.2.18.

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PART I - CARD SERVICES**SECTION 3 - DESCRIPTION OF SERVICES (Continued)****3.4 Service Offerings (Continued)****3.4.21 1-800 Use the VZ Service**

(T)

1-800 Use the VZ Service allows Customer to use Carrier's toll free dial-around service from any equal access end office by using a Carrier provided 800 number. This service provides multilingual language access and may be used from payphones or any location. Charges may be billed in one of the following methods: calling card, collect, billed-to-third number, person-to-person, or most commercial credit cards. Service is available 24 hours a day, seven days a week. (T)

To access 1-800 Use the VZ Service, Customer must:

(T)

- Dial the 800 number;
- Choose desired language (English, Spanish or live operator has access to 12+ dialects);
- Inform automated or live operator of destination number and payment method, call is completed.

Rates are found in 4.3.4.

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SECTION 3 - DESCRIPTION OF SERVICES (Continued)**3.4 Service Offerings (Continued)****3.4.22 Postpaid Conference Service****A. General**

Postpaid Conference Service is available to Customers who access Carrier's network by dialing a Carrier provided toll free number. Upon Customer request, Carrier will establish an account and issue valid PINs. Conferences may be set-up at any time or in the more traditional "Meet Me" (scheduled) mode. All instruction commands to add participants by name and telephone number are accepted by advanced voice recognition technology and recorded for automatic conference set-up. Additional conference calling management options are available through a website for authorized Customers.

Customer accounts will be set up with three PINS: moderator, participant, and web account management. Conference Services are available 24 hours a day, seven days a week where facilities and systems permit.

Service provides domestic origination and termination for all services. International origination and termination for all services is available for select foreign countries. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 1. International services are found in Federal Rate Schedule 2 located on Carrier's website at www.verizon.com/tariffs.

B. Description of Service

Customer subscribing to the service has access to a specified number of conferencing ports and are available at any time. Customer simply uses a pre-assigned, customer-specific dial-in telephone number and enters their passcode.

Customer must notify participants that a conference call has been scheduled, and provide them with the access number and passcode. Participants are placed on hold until the Customer arrives and starts the conference call. Once the Customer arrives, participants on hold are notified and then placed into the conference. Service options and enhancements are available at no charge.

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SECTION 3 - DESCRIPTION OF SERVICES (Continued)**3.4 Service Offerings (Continued)****3.4.22 Postpaid Conference Service (Continued)****C. Conference Service Options/Enhancements**

- Announcements for Entry and Exit - The system will sound a tone when participants enter or exit a conference.
- Customer Controlled Options - Allows Customer to change their PIN and establish roll call options.
- Attendant Request - Assistance for private or group consultation upon Customer request.
- Conference Lock/Unlock - Allows Customer to lock a conference once all participants are present to keep the conference private.
- Mute/Unmute - Customer can mute or unmute all lines in the conference except for the Customer's line. Participants can mute or unmute their own lines to help control distractions and interruptions.
- Participant Count - System automatically tracks the number of participants on a conference and announces the count privately to the Customer or participant requesting information.

D. Application of Rates and Charges

As part of the conference set-up, Customer is requested to enter a valid PIN to whose account a per-minute, per-leg and set-up charges will be billed. Set-up charges include any private labels Customer may request. Carrier will accept the preferred account number for billing after validation of Carrier database.

Charges for each leg of the conference begins when the Customer number answers. On a "Meet Me" conference call, charges begin when the Customer's dial-in call is answered by the conference bridge. Charges for each leg ceases when either the Customer hangs up or when the last participant hangs up.

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SECTION 3 - DESCRIPTION OF SERVICES (Continued)

3.4 Service Offerings (Continued)

3.4.23 Prepaid Conference Calling Service

A. General

Prepaid Conference Calling Service is available to Customers who access Carrier's network by purchasing a prepaid conference calling card with a PIN number, then dialing a Carrier provided toll free number. Conferences may be set-up at any time or in the more traditional "Meet Me" (scheduled) mode.

Customer accounts will be set up with two PINS: moderator and participant. Conference calling services are available 24 hours a day, seven days a week where facilities and systems permit.

Service provides domestic origination and termination for all services. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 1 located on Carrier's website at www.verizon.com/tariffs.

Rates are found in Section 4.3.6.

B. Description of Service

Customer subscribing to the service has access to a specified number of conferencing ports which are available at any time. Customer simply uses a pre-assigned, customer-specific dial-in telephone number and enters their PIN number.

Customer must notify participants that a conference call has been scheduled, and provide them with the access number and PIN number, or Customer can call the participants from the conference call and ask them to join the call. Until Customer arrives and starts the conference call, early participants are asked to hang up and call back in. Once Customer arrives, participant calls will be placed into the conference. Service options and enhancements are available at no charge. Web conferencing is available upon Customer request.

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ORIGINAL**PART I - CARD SERVICES**

(N)

SECTION 3 - DESCRIPTION OF SERVICES (Continued)**3.4 Service Offerings (Continued)****3.4.23 Prepaid Conference Calling Service (Continued)****C. Conference Services Options/Enhancements**

- Announcements for Entry and Exit - System will sound a tone when participants enter or exit a conference.
- Adding Participant - System allows the moderator to dial the number of additional participants and add them to the conference call.
- Conference Lock/Unlock - Allows Customer to lock a conference once all participants are present to keep the conference private.
- Mute/Unmute - Customer can mute or unmute all lines in the conference except for the Customer's line.
- Participant Count - System automatically tracks the number of participants on a conference and announces the count privately to the Customer or participant requesting information.
- End Conference – Customer can immediately disconnect all participants, including himself.
- Account Balance – Customer can hear the remaining account balance.

D. Application of Rates and Charges

As part of the conference set-up, Customer is requested to enter a valid PIN to whose account a per-minute, per-leg and set-up charges will be billed.

Charges for each leg of the conference begins when Customer joins the call. On a "Meet Me" conference call, charges begin when Customer's dial-in call is answered by the conference bridge. Charges for each leg ceases when Customer hangs up.

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES****4.1 General**

- 4.1.1** Conversation Minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial period (minimum billing period) of one minute. Such charges are rounded to the next higher one minute increment for billing purposes.
- 4.1.2** Customer shall be charged a flat rate per minute for each call, regardless of the originating or terminating locations within the state. The flat rate shall vary by type of service.
- 4.1.3** There are no installation charges or other non-recurring charges for these services.
- 4.1.4** All Prepaid Calling Card calls made from public payphones will be assessed a surcharge for payphone compensation, pursuant to FCC Ruling CC Docket 96-128, adopted on October 9, 1997.
- 4.1.5** Units, reflecting usage sensitive charges, are billed in increments of one minute per unit following the initial period (minimum billing period) of one minute. Such charges are rounded to the next higher one minute increment for billing purposes.

4.2 Prepaid Calling Service Rates**4.2.1 Basic Prepaid Calling Service Rates**

This service is no longer available to new Customers.

For calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

\$.33 Per Minute

4.2.2 Collector Card Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

\$.33 Per Minute

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.3 Surcharge Based Prepaid Calling Service**

For calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

	<u>Maximum Per Minute*</u>	<u>Maximum Per Call*</u>
Surcharge C	.199	.99
Surcharge F	.199	.99

4.2.4 Unit/Minute Based Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the State
(Flat Rate Per Unit/Minute - All Rate Periods)

<u>Number of Units/Minutes</u>	<u>Maximum Price per Unit/Minute*</u>
15	\$.40
30	.40
60	.40
90	.40
175	.40

4.2.5 Subscription Prepaid Calling Service

For calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

A. Subscription Prepaid Calling Service subscribed through a GTE-branded credit card

- | | | |
|----|-----------------------------------|---------------------------|
| 1. | GTE College Visa Standard Program | \$.40 Maximum Per Minute* |
| 2. | GTE MasterCard Standard Program | .40 Maximum Per Minute* |

B. Subscription Prepaid Calling Service subscribed through a non GTE-branded credit card

\$.40 Maximum Per Minute*

* Current Prices are located in Price List No. 1

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.6 International Prepaid Calling Service**

For calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

Maximum Per Minute Rate*	\$.149
Maximum Connect Charge*	\$2.00

Maximum Weekly Maintenance Fee*	\$.25
Maximum Payphone Surcharge*	.60

4.2.7 Feature Prepaid Calling Service

For calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

A. Feature Prepaid Calling Service available through a GTE-branded credit card

- | | | |
|----|-----------------------------------|---------------------------|
| 1. | GTE College Visa Standard Program | \$.40 Maximum Per Minute* |
| 2. | GTE College Visa Premium Program | .40 Maximum Per Minute* |
| 3. | GTE MasterCard Standard Program | .40 Maximum Per Minute* |

B. Feature Prepaid Calling Service available through a non GTE-branded credit card
\$.40 Maximum Per Minute*

* Current Prices are located in Price List No. 1

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.8 Payphone Compensation Surcharge**

For calls originating from a public payphone

\$.50 per call or one unit maximum*

4.2.9 Incentive Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

	<u>Maximum Per Minute*</u>	<u>Maximum Per Call*</u>
Incentive A	\$.50	\$.50
Incentive B	.50	.50

4.2.10 Variable Prepaid Calling ServiceFor calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

\$.40 per minute maximum rate

Actual rate per minute will be prominently displayed on the card packaging.

4.2.11 Pecuniary Prepaid Calling ServiceFor calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

\$.25 per minute maximum rate

4.2.12 Reserved for Future Use(T)
(D)
|
(D)

* Current prices are located in Price List No. 1.

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ORIGINAL**PART I - CARD SERVICES****SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.13 Distributor Prepaid Calling Service**

Card G

For calls originating and terminating within the State.
(Flat Rate Per Minute - All Rate Periods)

Per Minute Rate	Min: \$.0029	Max: \$.0551
Connect Charge	Min: .00	Max: 4.00
Weekly Maintenance Fee	Min: .25	Max: .49 (N)
Payphone Surcharge	.65	

4.2.14 Standard Retail Prepaid Calling ServiceFor calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods)

Per Minute Rate	Min: \$.004	Max: \$.280
Connect Charge	Min: .000	Max: 4.00
Monthly Maintenance Fee	.25	
Pay phone Surcharge	.50	

4.2.15 Generic Prepaid Calling ServiceFor calls originating and terminating within the State
(Flat Rate Per Minute - All Rate Periods - Three Minute Increments)

Per Minute Rate	Min.: \$.0029	Max.: \$.0551
Connect Charge	Min.: .00	Max.: 4.00
Weekly Maintenance Fee	.25	
Payphone Surcharge	.65	

(N)

(N)

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.13 Distributor Prepaid Calling Service**For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods - Toll Free Access)

<u>Card G</u>	<u>Minimum*</u>	<u>Maximum*</u>	(T)
Per Minute	\$.0029	\$.0551	
Connect Fee	.00	4.00	
Maintenance Fee	.25	.49	(T)
Payphone Surcharge	\$.65		
 <u>Card K</u>			
Per Minute	\$.0029	\$.1121	(T)
Connect Fee	.25	1.50	
Maintenance Fee	.25	1.50	
Payphone Surcharge	\$.75		(T)
 <u>Card L</u>			
Per Minute	\$.010	\$.130	(T)
Connect Fee	.25	1.50	
Maintenance Fee	.25	1.50	
Payphone Surcharge	\$.75		(T)
 <u>Card M</u>			(N)
Per Minute	\$.0059	\$.1121	
Connect Fee	.00	4.00	
Maintenance Fee	.00	4.00	
Payphone Surcharge	\$.65		(N)
 <u>Cards N – R</u>			(N)
Per Minute	\$.0099	\$.1881	
Connect Fee	.00	4.00	
Maintenance Fee	.00	4.00	
Payphone Charge	\$.65		(N)

*Current prices are located in Price List No. 1.

Material omitted from this page now appears on Page 29.1.

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PART I - CARD SERVICES

SECTION 4 - RATES AND CHARGES (Continued)

4.2 Prepaid Calling Service Rates (Continued)

4.2.14 Standard Retail Prepaid Calling Service

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods - Toll Free Access)

<u>Card A</u>	<u>Minimum*</u>	<u>Maximum*</u>	(M)
Per Minute	\$.004	\$2.80	(M)
Connect Fee	.000	4.00	
Maintenance Fee	\$25		
Payphone Surcharge	.50		
<u>Card B</u>			(T)
Per Minute	\$.003	\$5.55	(T)
Connect Fee	.00	1.00	
Maintenance Fee	.00	4.00	
Payphone Surcharge	\$50		
<u>Card C</u>			(T)
Per Minute	\$.009	\$1.69	(T)
Connect Fee	.00	1.00	
Maintenance Fee	.00	4.00	
Payphone Surcharge	\$50		
<u>Card D</u>			(T)
Per Minute	\$.008	\$1.50	(T)
Connect Fee	.00	1.00	
Maintenance Fee	.00	4.00	
Payphone Surcharge	\$50		
<u>Card E</u>			(T)
Per Minute	\$.007	\$1.31	(T)
Connect Fee	.00	1.00	
Maintenance Fee	.00	4.00	
Payphone Surcharge	\$50		
<u>Card F</u>			(N)
Per Minute	\$.0039	\$0.741	(N)
Connect Fee	.00	4.00	
Maintenance Fee	.00	4.00	
Payphone Charge	\$65		

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SECTION 4 - RATES AND CHARGES (Continued)

4.2 Prepaid Calling Service Rates (Continued)

4.2.14 Standard Retail Prepaid Calling Service (Continued)

<u>Cards G and H</u>		<u>Minimum*</u>	<u>Maximum*</u>
Per Minute		\$.016	\$.3040
Connect Fee		.00	4.00
Maintenance Fee		.00	4.00
Payphone Charge	\$.65		
<u>Card I</u>			
Per Minute		\$.002	\$.036
Connect Fee		.00	4.00
Maintenance Fee		.00	4.00
Payphone Surcharge	\$.69		
<u>Cards J</u>			
Per Minute		\$.006	\$.112
Connect Fee		.00	4.00
Maintenance Fee		.00	4.00
Payphone Surcharge	\$.69		
<u>Card K</u>			
Per Minute		\$.016	\$.304
Connect Fee		.00	4.00
Maintenance Fee		.00	4.00
Payphone Surcharge	.69		

(N)

(N)

4.2.15 Basic Retail Prepaid Calling Service

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

<u>Toll Free Access</u>		<u>Minimum*</u>	<u>Maximum*</u>
<u>Card A</u>			
Per Minute		\$.0029	\$.0551
Connection Fee		.00	4.00
Maintenance Fee		.00	.50
Payphone Surcharge	\$.50		
<u>Card B</u>			
Per Minute		\$.0099	\$.1881
Connection Fee		.00	4.00
Maintenance Fee		.00	.50
Payphone Surcharge	\$.50		

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.15 Basic Retail Prepaid Calling Service (Continued)**Card C

Per Minute	\$.0129	\$.2451
Connection Fee	.00	4.00
Maintenance Fee	.00	.50
Payphone Surcharge	\$.50	

Card D

Per Minute	\$.0129	\$.2451
Connection Fee	.00	4.00
Maintenance Fee	.00	.50
Payphone Surcharge	\$.50	

(M)

(M)

4.2.16 Vending Prepaid Calling Service

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

<u>Toll Free Access</u>	<u>Minimum*</u>	<u>Maximum*</u>
<u>Card A</u>		
Per Minute Rate	\$.04	\$.76
Connection Fee	.00	4.00
Maintenance Fee	.00	.50
Payphone Surcharge	\$.50	
<u>Card B</u>		
Per Minute Rate	\$.02	\$.38
Connection Fee	.00	4.00
Maintenance Fee	.00	.50
Payphone Surcharge	\$.50	
<u>Card C</u>		
Per Minute Rate	\$.0059	\$.1121
Connection Fee	.00	4.00
Maintenance Fee	.00	.50
Payphone Surcharge	\$.50	
<u>Card D</u>		
Per Minute Rate	\$.0079	\$.1501
Connection Fee	.00	4.00
Maintenance Fee	.00	.50
Payphone Surcharge	\$.50	

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.17 Distributor II Prepaid Calling Service**

(N)

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

<u>Local and Toll Free Access</u>	<u>Minimum*</u>	<u>Maximum*</u>
<u>Card A</u>		
Per Minute Rate	\$.0029	\$.0551
Connection Fee	.00	4.00
Maintenance Fee	.00	1.00
Payphone Surcharge	\$.75	
<u>Card B</u>		
Per Minute Rate	\$.0129	\$.2451
Connection Fee	.00	4.00
Maintenance Fee	.00	1.00
Payphone Surcharge	\$.75	
<u>Card C</u>		
Per Minute Rate	\$.0129	\$.2451
Connection Fee	.00	4.00
Maintenance Fee	.00	1.00
Payphone Surcharge	\$.75	
<u>Card D</u>		
Per Minute Rate	\$.016	\$.304
Connection Fee	.00	4.00
Maintenance Fee	.00	1.00
Payphone Surcharge	\$.75	
<u>Card E</u>		
Per Minute Rate	\$.016	\$.304
Connection Fee	.00	4.00
Maintenance Fee	.00	1.00
Payphone Surcharge	\$.75	

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Irving, TX 75038**ADMINISTRATIVELY
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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.2 Prepaid Calling Service Rates (Continued)****4.2.18 Co-Branded Retail Prepaid Calling Service**

For calls originating and terminating within the state
(Flat Rate Per Minute - All Rate Periods)

<u>Toll Free Access</u>	<u>Minimum*</u>	<u>Maximum*</u>
<u>Card A</u>		
Per Minute Rate	\$.0099	\$.1881
Connection Fee	N/A	N/A
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	
<u>Card B</u>		
Per Minute Rate	\$.0019	\$.0361
Connection Fee	.00	4.00
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	
<u>Card C</u>		
Per Minute Rate	\$.016	\$.304
Connection Fee	N/A	N/A
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	
<u>Card D</u>		
Per Minute Rate	\$.0059	\$.112
Connection Fee	.00	4.00
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	
<u>Card E</u>		
Per Minute Rate	\$.0129	\$.304 (l)
Connection Fee	.00	4.00
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	
<u>Card F</u>		
Per Minute Rate	\$.0049	\$.0931
Connection Fee	.00	4.00
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	

* Current prices are located in Price List No. 1.

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PART I - CARD SERVICES

(N)

SECTION 4 - RATES AND CHARGES (Continued)

4.2 Prepaid Calling Service Rates (Continued)

4.2.18 Co-Branded Retail Prepaid Calling Service (Continued)

Toll Free Access (Continued)

	<u>Minimum*</u>	<u>Maximum*</u>
<u>Card G</u>		
Per Minute Rate		
1 - 20 Minutes	\$.001	\$2.00
21 + Minutes	.001	2.00
Connection Fee	.00	4.00
Maintenance Fee	.00	4.00
Payphone Surcharge	\$.50	

(N)

* Current prices are located in Price List No. 1.

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.3 Postpaid Calling Service Rates****4.3.1 Calling Card Flat Rate Plan**

Card A

	<u>Maximum Rates*</u>
All Rate Periods	\$.40 per minute
Surcharge Per Operator Assisted Call	5.00
Surcharge Per Directory Assistance Call	5.00
Surcharge Per Conference Calling Leg	5.00
Payphone Surcharge Compensation Per Call	.50

Card B

	<u>Maximum Rates*</u>
All Rate Periods	\$.09 per minute
Surcharge Per Operator Assisted Call	2.50
Connection Fee Per Completed Call	.50
Payphone Surcharge Compensation Per Call	.50

Card C

	<u>Maximum Rates*</u>
All Rate Periods	\$.10 per minute
Surcharge Per Operator Assisted Call	2.50
Connection Fee Per Completed Call	.30
Payphone Surcharge Compensation Per Call	.50

Card D

	<u>Maximum Rates*</u>
Peak Calling Time Period	\$.15 per minute
Off Peak Calling Time Period	.05 per minute
Surcharge Per Operator Assisted Call	2.50
Connection Fee Per Completed Call	.30
Payphone Surcharge Compensation Per Call	.50

* Current Prices are located in Price List No. 1

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.3 Postpaid Calling Service Rates****4.3.2 Calling Card Surcharge Based Plan**Maximum Rates*

Peak Calling Time Period	\$.40 per minute
Off Peak Calling Time Period	.20 per minute
Connection Fee, per completed call	1.00
Surcharge Per Operator Assisted Call	5.00
Surcharge Per Directory Assistance Call	5.00
Surcharge Per Conference Calling Leg	5.00
Payphone Surcharge Compensation, per call	.50

4.3.3 Visa Calling Card PlanMaximum Rates*

Peak Calling Time Period	\$.50 per minute
Off-Peak Calling Time Period	.20 per minute
Connection Fee, per completed call	1.00
Operator Assisted Surcharge, per call	5.00
Directory Assistance Surcharge, per call	5.00
Payphone Compensation Surcharge, per call	.50

(N)

(N)

* Current prices are located in Price List No. 1.

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PART I - CARD SERVICES**SECTION 4 - RATES AND CHARGES (Continued)****4.3 Postpaid Calling Service Rates (Continued)****4.3.4 1-800 Use the VZ Service**

(T)

Rates are applicable for both intraLATA and interLATA calls when end user utilizes Carrier's toll free dial-around number to complete a call.

	<u>Minimum*</u>	<u>Maximum*</u>
A. Per Minute	\$.30	\$.89
B. Operator Assisted Service Charges	<u>Per Call</u>	
	<u>Minimum*</u>	<u>Maximum*</u>
0+ (Calling Card, Calling Card Operator Assisted, Credit Card, Credit Card Operator Assisted, Collect, Bill to Third Party)	\$1.50	\$3.50
0- (Calling Card, Calling Card Operator Assisted, Credit Card, Credit Card Operator Assisted, Collect, Bill to Third Party)	1.50	3.50
Operator Dialed	.50	3.00
Person-to-Person	3.00	6.50
Payphone Compensation Surcharge	.20	1.00
Directory Assistance	1.00	3.00

* Current prices are located in Price List No. 1.

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ORIGINAL**PART I - CARD SERVICES**

(N)

SECTION 4 - RATES AND CHARGES (Continued)**4.3 Postpaid Calling Service Rates (Continued)****4.3.5 Postpaid Conference Service****A. Per Minute, Per Conference Leg**

Automated	\$.11
Attendant Assisted	.45
Anytime Call	.11
Web Conferencing	.37

B. Set-up Charges

Individualized Private Label requests are rated based upon Customer requirements and may cost up to \$5,000.

C. Attendant Services

Attendant Services provides an attendant on the call for the entire duration, conducting either a Question and Answer session or a polling session. Communication line charges also apply.

Per Call

Attendant On-line	\$22.00
Communication Line	15.00

(N)

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PART I - CARD SERVICES

SECTION 4 - RATES AND CHARGES (Continued)

4.3 Postpaid Calling Service Rates (Continued)

4.3.6 Prepaid Conference Calling Service

A.	\$25 Card Per Minute, Per Conference Leg	<u>Minimum*</u>	<u>Maximum*</u>
	Automated	\$.0178	.2000
	Anytime Call	.0178	.2000
	Web Conferencing	.0178	.2000
B.	\$50 Card Per Minute, Per Conference Leg		
	Automated	\$.0165	.1990
	Anytime Call	.0165	.1990
	Web Conferencing	.0165	.1990
C.	Payphone Surcharge		
	For Customers that may choose to join a conference call via a payphone.		
	Per Call, Per Leg	\$.24	

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PART I - CARD SERVICES

SECTION 5 - CONTRACT SERVICE ARRANGEMENTS AND PROMOTIONS

(T)

5.1 Contract Service Arrangements

(T)

Carrier will offer Service Arrangements to meet the diverse communications needs of Carrier's Customers. All terms and conditions as specified in this Tariff will apply unless otherwise specified in the Service Arrangement between Carrier and Customer.

(T)

(T)

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PART I - CARD SERVICES

SECTION 5 - CONTRACT SERVICE ARRANGEMENTS AND PROMOTIONS (Continued)

(T)

5.1 Contract Service Arrangements (Continued)

(T)

Reserved for Future Use

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PART I - CARD SERVICES

SECTION 5 - CONTRACT SERVICE ARRANGEMENTS AND PROMOTIONS (Continued)

(T)

5.1 Contract Service Arrangements (Continued)

(T)

Reserved for Future Use

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PART I - CARD SERVICES**SECTION 5 - CONTRACT SERVICE ARRANGEMENTS AND PROMOTIONS (Continued)****5.2 Promotions****5.2.1 General**

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research or other similar business purposes. All promotional offers to Customers shall be the same as those stated in Carrier's Interstate Tariff on file with the Federal Communications Commission. In no case, shall the varying rates and charges exceed the rates and charges listed in the Tariff for the same services.

Carrier will provide a complimentary prepaid calling card to individuals who respond to, or are targeted by, marketing, advertising and retention programs sponsored by affiliates of Carrier. The prepaid calling card allows users to originate outbound, direct dial long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The prepaid calling card account shall expire on the date specified on the card or 180 days after first use, or in the absence of a physical card, on the marketing material accompanying the prepaid calling service offer. The value of the card shall not exceed \$100.

(N)

(N)

5.2.2 Other Promotions

Carrier may, from time to time, offer Customers a promotion at a rate equal to one-half of the tariffed rate for any of the prepaid calling service offerings listed in Section 3.4 on the following holidays:

Valentine's Day
Mother's Day
Father's Day
Fourth of July
Labor Day
Thanksgiving Day
Christmas Day

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PART I - CARD SERVICES

SECTION 6 - MISCELLANEOUS SERVICES

6.1 Payphone Service

6.1.1 General

Payphone Service allows calls to be placed from payphones pre-subscribed to Carrier with the assistance of an automated or live operator. Calls are billed in increments of one minute following the initial period (minimum billing period) of four minutes. Such charges are rounded to the next higher increment for billing purposes.

Rates are found in 6.1.4.

Payphones are generally available to callers who want to place a Customer dialed direct call by dialing 1 + Area Code + Telephone Number and pay for the call by depositing coins into the payphone. Customer dialed direct payphone calls are generally made without the assistance of an Operator unless the Operator is needed to specify charges.

6.1.2 Terms and Conditions

- A. To participate in this service, Customer must dial and complete a call from payphone and pay for the call by depositing coins into the payphone when the call is made.
- B. This service includes the following types of calls:
- Customer dialed direct calls that are made from a payphone, and
 - Customer dialed direct calls that are paid for by depositing coins into the payphone when the call is made.

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PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.1 Payphone Service (Continued)****6.1.2 Terms and Conditions (Continued)****C. For Customer dialed direct calls:**

- Charges for the initial four-minute period will be specified by Carrier's call processing system or by Carrier's operator prior to Customer call being connected to the called telephone number. The connection to the called telephone will not be made until the total value of the coins deposited into the payphone satisfies the specified charges. (T)
- Prior to the completion of the initial four-minute period, Carrier's call processing system or Carrier's operator will announce the amount of call time remaining and specify the charges to be paid for additional time period. If no additional coins are deposited into the payphone or if the total value of coins that are deposited into the payphone do not satisfy the specified charges for the additional period, the call will be terminated upon completion of the initial four-minute period. (T)
- Duration of each call is recorded for an initial four-minute period, and each additional one-minute period. A fractional period of less than four minutes is rounded up to equal a whole four-minute period.
- Usage rates apply to each additional one-minute period after the initial four-minute period.
- Usage rates and service charge apply 24 hours a day, seven days a week.
- Usage rates are applied for each four-minute period or fraction thereof. The price of a call paid for by depositing coins in the payphone is the sum of the usage charges for the initial period and any additional period(s), plus the applicable service charge (if any), and taxes, rounded to the nearest multiple of \$.05.
- Chargeable time begins when connection is established between the calling telephone and the called telephone. Chargeable time ends when the calling telephone "hangs up". If the called telephone "hangs up", but the calling telephone does not, chargeable time ends when the network connection is released either by automatic time equipment in the network or by Carrier furnished equipment. (N)
(N)

- D. Payphone Compensation Surcharge does not apply to calls paid for by depositing coins into the payphone, calls using Telecommunications Relay Service, and calls originated by Customers with qualified hearing or speech impairment who are certified by a physician as hearing or speech impaired.**

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PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.1 Payphone Service (Continued)****6.1.3 Availability of Service**

This service is available 24 hours a day, seven days a week where facilities and system capabilities permit.

Payphones that use network coin signaling will not be suitably equipped to accept payment by coin for long distance calls. Alternative payment methods such as calling card, commercial credit card, billed-to-third party number, collect and prepaid card may be used for calls made from such telephones.

6.1.4 Rates and Charges

These rates are applicable to 1+ sent-paid coin calls where Customer deposits coins into a payphone. All rate periods apply. (T)

	<u>Initial Four</u>	<u>Additional</u>
	<u>Minutes</u>	<u>Minutes</u>
Per Minute	\$1.00	\$.25

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PART I - CARD SERVICES

(N)

SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.2 Operator Services - Payphone

6.2.1 General

Operator Services - Payphone allows calls to be placed from payphones pre-subscribed to Carrier for the handling of long distance traffic. These calls are placed with the assistance of an automated or live operator. Calls are billed in increments of one minute. Partial minutes are rounded to the next higher increment for billing purposes. A one-time operator surcharge, if applicable, will be added to the first minute of each operator assisted call in addition to per minute rates as specified in 6.2.4.

The following types of calls are available for operator assistance:

- **Collect Calls** - Operator assistance for collect calls will ask the caller to provide his/her name or other identification, then contact the party at the domestic telephone number specified by the caller, repeat the caller's identification and then ask if the called party will accept charges for the call. If the called party agrees to accept the charges, the call will be established and the associated charges for a Collect call will be billed to the called party's residential telephone number billing account. Collect calls can be either person-to-person or station-to-station.
- **Bill-to-Third Number** - Operator assistance will establish the call requested by the caller and arrange for billing of associated charges to a residential domestic telephone number specified by the caller that is other than the calling telephone number or the called telephone number. Requests for third number billing are subject to operator verification that the party at the telephone number to be billed will accept charges for the call. Other efforts may be undertaken subsequently by Carrier, as necessary, to determine responsibility for payment of such calls.
- **Person-to-Person** - At the caller's request, operator assistance will attempt to place a call to a particular party at a domestic telephone number specified by the caller. The party specified by the caller may be a person, station, department, extension, or office. If successful, the Operator will establish the person-to-person call between the calling and called parties. If the identified party is not available and the caller requests, or agrees, to speak to a party other than the party initially specified, the call will be established and billed at the person-to-person call rates.

(N)

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PART I - CARD SERVICES

(N)

SECTION 6 - MISCELLANEOUS SERVICES (Continued)**6.2 Operator Services - Payphone (Continued)****6.2.1 General (Continued)**

- **Operator Dialed Direct** - Operator assistance is available to callers who want an Operator to place their call for them. Operator dialed direct calls do not include: collect calls, bill-to-third number calls, person-to-person calls or calls billing to a calling card or commercial credit card.
- **Calling Card or Credit Card Calls** - Operator assistance is available to callers who request that charges for a long distance call be charged to a valid calling card or credit card. In order to control fraud, Carrier may refuse to accept a card that it determines or suspects to be invalid.
- **Real Time Rated** - Operator assistance is available to provide the time (duration) and charges associated with an operator assisted call. Carrier's operator must establish the call for which time and charges are requested. The caller must provide the calling and called telephone numbers to the Operator and request the Operator provide the time and charges associated with such call upon completion of the call.

6.2.2 Terms and Conditions

- A. To participate in this service, Customer must access operator assistance to have a call established by dialing the appropriate operator code (e.g., 0, 00, a dial around number + 0) or by dialing a Carrier designated access number. Caller may need to specifically request a Carrier operator or respond to appropriate prompts, depending on the operator access code or Carrier designated access number initially dialed. Customer may dial 0- to speak to an automated operator or a live operator. This service is offered where technically feasible.
- B. The following types of calls are included in this service:
 - Live operator assisted calls from a payphone, and
 - Automated Operator Attendant assisted calls from a payphone.

(N)

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PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.2 Operator Services - Payphone (Continued)****6.2.2 Terms and Conditions (Continued)**

- C. A surcharge, as specified in 6.2.4, will be assessed to all non-coin calls made from a payphone to compensate the payphone service provider, pursuant to FCC Ruling CC Docket 96-128. Payphone Compensation does not apply to calls using Telecommunications Relay Service, and calls originated by callers with qualified hearing or speech impairment who are certified by a physician as hearing or speech impaired.
- D. Customer will incur a surcharge based on the type of call placed. In addition, a per-minute rate will apply.

6.2.3 Availability of Service

This service is available 24 hours a day, seven days a week, where facilities and systems capabilities permit.

6.2.4 Rates and Charges

These rates are applicable to all interLATA and intraLATA automated or live operator assisted calls. All rate periods apply.

	<u>Minimum*</u>	<u>Maximum*</u>
A. Per Minute	\$.30	\$.89
B. Operator Assisted Service Charges	<u>Per Call</u>	
	<u>Minimum*</u>	<u>Maximum*</u>
0+ (Calling Card, Calling Card Operator Assisted, Credit Card, Credit Card Operator Assisted, Collect, Bill-to-Third Number)	\$1.50	\$3.50
0- (Calling Card, Calling Card Operator Assisted, Credit Card, Credit Card Operator Assisted, Collect, Bill-to-Third Number)	1.50	3.50
Operator Dialed	.50	3.00
Person-to-Person	3.00	6.50
Payphone Compensation Surcharge	.20	1.00
Directory Assistance	1.00	3.00

- C. A Premise Imposed Fee up to \$3.00 may apply.

(N)

* Current prices are located in Price List No. 1.

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ORIGINAL

PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.3 Long Distance Dialer Calling Plan****6.3.1 Description of Service****A. General**

This service allows residential and business Customers to originate outbound long distance calls by automatically bypassing Customer's current long distance service provider using a Customer Premise Equipment (CPE) device called the long distance dialer. This service provides Customer with the ability to make intrastate intraLATA and intrastate interLATA long distance calls and does not affect Customers local calling service or any local calling features; nor does it affect inbound long distance calls. Customer is required to pay for the service in advance by using a credit card or purchasing a plan at a retail location. (C)

If Customer uses a credit card, Customer must go to a web site or call a toll free number to register the dialer and select the desired calling plan. (N)
(N)

The long distance dialer and calling plans can initially be purchased at various retail locations, over the internet, or via a toll free number. Once Customer has purchased the dialer, if he chooses to purchase service using a credit card, Customer must either go to a website or call a toll free number to register the dialer and select their desired calling plan. If Customer chooses to pay cash for his service, he must purchase the calling plan at a retail location, then either go to a web site or call a toll free number to register the dialer and the calling plan. (C)
(C)
(C)
(C)
(C)

For continuing service, Customer can either purchase a plan at a retail location or have his credit card automatically charged for the next period of service. (N)
(N)

If Customers credit card cannot be authorized for the appropriate amount, the system will try an additional four times to authorize the account, at which time Customer's account will not be registered for use.

Upon expiration of the Long Distance Dialer Calling Plan, account information and available balance information will be deactivated and archived for calling purposes. Customers' deactivated account balance shall be charged a monthly maintenance fee for storing the account information and available balance information in archives equal to one dollar, or 10 percent of the available balance, whichever is greater. The account balance will be decremented monthly until the account balance is reduced to a zero balance. (N)
|
(N)

Material omitted from this page now appears on Page 36.8

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PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.3 Long Distance Dialer Calling Plan (Continued)****6.3.1 Description of Service (Continued)****B. Plan A**

1. This plan is available to residential Customers only and features 44,640 minutes for a flat rate per month.
2. The initial term of the service is one month and will be automatically renewed on Customer's credit card until Customer cancels the service, or Customer can purchase another term of service at a retail location.
3. Plan A is limited to residential use only. If Customer uses Plan A for non-residential purposes such as for business or organization or the business or organization of another (even if for non-profit), Carrier reserves the right to terminate service or change Customer to Plan B for which they qualify. Business or non-residential use includes, but is not limited to, use in connection with commercial facsimile, resale, three way calling, auto-dialing, mass communications equipment of any kind including, but not limited to computers or using or accessing the Internet, call center, or for call back, call sell, telemarketing or debit card services, or calls to or from party lines, chat rooms, conference lines, or other similar types of services. Carrier may also determine that Customer is using Plan A in a business-like manner if making excessive calls and otherwise simulating business-like calling patterns. Excessive calling in a business or non-residential use includes, but is not limited to, calls totaling more than 90 minutes to one ANI within a 24-hour period, calls to more than 15 different ANIs within a 24-hour period.

C. Plan B

1. This plan is available to residential and business Customers. Customers may choose a 225-minute plan, a 580-minute plan, a 1500-minute plan, a 3200-minute plan, or a 6650-minute plan.
2. Minutes expire six months after purchase of the plan.
3. Plan B automatically renews each time Customer exhausts his block of minutes within 180 days and there is less than two minutes remaining on the call.
4. If Customer chooses to cancel the service, the minutes remaining will expire six months after the initial call.

(C)

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PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.3 Long Distance Dialer Calling Plan (Continued)****6.3.1 Description of Service (Continued)**

- C. Plan B (Continued) (N)
5. Calls may only be completed against an account that has a sufficient available balance. (M)
 6. The initial billing period (minimum call duration) is one minute.
 7. Initial period rates are for connections of one minute or any fraction thereof. Usage is measured and rounded to the next higher one-minute increment.
 8. Carrier's equipment shall track call duration for rating purposes on a real-time basis. (M)
 9. No charges apply for incomplete calls. If Customer believes he has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate. (T)
(M)
(M)
 10. If Customers credit card fails to authorize on a renewal, Customers Long Distance Dialer Calling Plan will be suspended. If Customer has more than one Long Distance Dialer Calling Plan, all plans will be suspended if the credit card fails to authorize on a renewal. (N)
(N)
(T)
(M)

6.3.2 Device Features (M)

- A. Device must be plugged into Customer's home telephone and works only from the telephone that is plugged into the device; (M)
(M)
- B. Device is compatible with most standard or cordless telephones, fax machines, or DSL Service; (C)
(T)
- C. Device works with most local calling features such as Call Waiting and Call Forwarding. However, Caller ID Block does not work when using the dialer. (C)
(C)

Material appearing on this page previously appeared on Page 36.8.
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PART I - CARD SERVICES**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.3 Long Distance Dialer Calling Plan (Continued)****6.3.3 Restrictions**

- A. This service is not available when calling from Alaska and Hawaii, but provides for outgoing calls to those states.
- B. Non-continental U.S. and international calls are not available with Plan A but can be made by purchasing Plan B.
- C. Operator services are not included in this service.
- D. If Customer cancels service prior to the end of the term, Customer will not receive a refund for any unused days on Plan A or unused minutes on Plan B.
- E. Calls to 900, 976 or other numbers used for pay-per-call services shall not be completed using this service.

6.3.4 Rates and Charges

Calls are rounded in one-minute increments.

		<u>Minimum*</u>	<u>Maximum*</u>	
1.	Plan A	\$5.00 per month	\$75.00	
2.	Plan B			
	A. 225 Minute	1.00	25.00	
	B. 580 Minute	10.00	45.00	
	C. 1500 Minute	20.00	90.00	
	D. 3200 Minute	40.00	150.00	
	E. 6650 Minute	100.00	400.00	(N)

* Current Prices are located in Price List No. 1.

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by:

Director - Regulatory Affairs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

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**PART II - LONG DISTANCE
APPLICATION OF TARIFF**

ORIGINAL

This Tariff contains the regulations, maximum rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. for the use of Customers transmitting messages within the state, subject to the jurisdiction of the Commission. Current rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. are contained within Arizona C.C. Price List No. 1, which is on file with the Commission.

This Tariff is on file with the Commission. In addition, this Tariff is available for review at the main office of Verizon Select Services Inc., located at 600 Hidden Ridge, 2nd Floor, Irving, TX 75038.

As of August 1, 2001, all previous references herein to Carrier's F.C.C. Tariffs, insofar as the service description, rates, and terms and conditions which have been or will become detariffed, shall be construed to be references to Carrier's Federal Rate Schedules located at <http://www.verizon.com/tariffs>.

(N)
|
(N)

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**ADMINISTRATIVELY
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PART II - LONG DISTANCE

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

- Acceptance and Confirmation** - Written acknowledgment to Customer that an application for service has been accepted by Company. (T)
(T)
- Access Arrangement** - Any equipment or access facility necessary to interconnect Customer's voice/data/video equipment to Carrier point of presence for transmission purposes. (T)
(T)
- Additional Period** - Unit of time used for measuring and charging for a connection in excess of the initial period. (T)
- Application for Service** - Customer request in the form of a standard Carrier order that provides applicable service description, technical data and pertinent information that allows Company to design the network facilities for Customer and its authorized users. (T)
|
(T)
- Authorization Code** - Numerical code, one or more of which are available to Customer to enable it to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes. (T)
- Authorized User** - Person, firm or corporation authorized by Customer to utilize the service. (T)
- Automatic Number Identification (ANI)** - Refers to the calling telephone number identification, which will be forwarded to Carrier's network by the Local Exchange Company (LEC) as a call is placed. (N)
(N)
- B8ZS** - Bipolar with eight Zero Substitution (B8ZS) is a line coding technique which permits DS-0 and DS-1 transmission with more than 15 consecutive zeros. B8ZS supports 64 Kbps clear channel transmission.
- Bandwidth** - In Hertz, the approximate size of the channel or termination and represents the difference between the highest and lowest frequencies of a band. (T)
- Bill to Third Party** - Billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated. (T)
- Bit** - Smallest unit of information in a binary system of notation. (T)
- Bits Per Second (Bps)** - Number of bits transmitted in a one-second interval. (T)
- Calling Card** - Billing arrangement by which a call may be charged to an authorized calling card account. (T)
- Carrier** - Verizon Select Services Inc. (T)

Material omitted from this page now appears on Page 39.

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PART II - LONG DISTANCE

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

- Central Office Connection** - Connection between local access facilities and Carrier service components for facilities. (M)
- Channel** - Electrical transmission path for two-way communications. (M)
- Clear Channel Capability** - Allows Customers to utilize 64 Kbps per DS-0 channel by allowing DS-0 or DS-1 transmission independent of the number of consecutive zeros or pulse density. (T)
(M)
- Collect Call** - Billing arrangement by which the charge for a call is assessed upon the called station. (T)
- Correctional Institutions** - Used throughout this Tariff to refer to prisons, jails, penal institutions or other facilities used for penalty purposes. Correctional Institutions are subscribers of Carrier's service and make its service available to inmates.
- Customer** - Company, individual, or other entity which orders or uses service and is responsible for the payment of charges due and for compliance with Carrier's tariff regulations. (T)
- Customer Premise** - Customer or user's premises, including Customer-designated non-Carrier premises. (T)
- Customer Dialed Direct Station-to-Station** - Service by which the person originating the call dials the telephone number desired, the message is connected without the assistance of an Operator and the message is billed to the originating number.
- Data** - Information represented as characters in digital or analog form to which meaning can be assigned.
- Database Routing** - Used to specify routing based on either the digits a caller enters on the keypad or the caller's ANI. (N)
(N)
- Digital Transmission** - Information transmitted using digitally encoded signals.
- DS-0** - Facilities provide for the two-way transmission of isochronous bipolar serial data at a rate of 56/64 Kbps.
- DS-1** - Facilities provide for the two-way transmission of isochronous bipolar serial data at a rate of 1.544 Mbps.
- DS-3** - Facilities provide two-way transmission of isochronous bipolar serial data signals at 44.736 Mbps. The service can be provided with either an optical or electrical interface as specified by Customer. (T)

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PART II - LONG DISTANCE**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)**

- Enhanced Routing** - Provides routing and control features which Customer may utilize by Voice Intelligent Network - Enhanced Toll Free (VIN-E800) Service. The routing features may be combined to create a customized routing plan for each enhanced routing number. Command routing can be utilized to activate alternate routing plans by placing a call to designated Carrier personnel. (N)
|
(N)
- Entrance Facility** - Physical circuit arrangement which connects an entrance site to Carrier point-of-presence. (T)
(M)
- Entrance Site** - Location of Carrier's transmission facilities from which services can be provided for Customer to any other entrance site or point-of-presence. (T)
(M)
- Facility (or Facilities)** - Any item or items of communications plant or equipment used to provide or to connect to specialized services. |
(M)
- Initial Period** - Minimum unit of time for which a rate is charged for a connection between given points. (T)
- Interactive Toll Free (IVR)** - Allows callers to access information in Customer's computer database and to receive that information using an ordinary touch-tone phone. This system also enables callers to execute certain transactions without the intervention of Customer Service personnel. (N)
|
(N)
- Inter-Office Channel** - Private line service element that connect two central offices or points-of-presence. (T)
- Local Access and Transport Area (LATA)** - Defined geographic area within which the local telephone company may provide telephone services and/or facilities. (T)
(M)

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**ADMINISTRATIVELY
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PART II - LONG DISTANCE

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

- Local Access Facility** - Channel provided by the local telephone company or alternative provider to connect Carrier's point-of-presence to Customer's location. (T)
- Local Telephone Company** - Company which furnishes exchange telephone service. (T)
- Long Distance Message Telecommunications Service (LDMTS)** - Long distance telecommunications service offered between exchanges pursuant to this Tariff.
- Main Billed Account** - Customer name, address and account number to which charges are billed. (T)
- Multipoint** - Private line service that connects three or more central offices.
- Network Interface** - Demarcation point on Customer's premise that defines the end of the supplier's responsibility. (T)
- Office Connection** - Private line service element that interconnects channels and other service elements to a central office, including access connections and function connections.
- Operator** - Automated or live Operator. (T)
- Operator Assisted Station-to-Station** - Service by which the person originating the call asks the Operator to connect to a particular number.
- Person-to-Person** - Service by which the person originating the call asks the Operator to reach a particular person, mobile station, or location.
- Point-of-Presence (or POP)** - Location in Carrier's system where local access facilities connect to an interexchange carrier's network. (T)
- Real Time ANI** - Delivery of calling party ANI to Customers using the Real Time ANI feature. (N)
- Service** - Any or all service(s) provided by Carrier pursuant to this Tariff.
- Service Agreement** - Agreement in which Carrier provides services under specific terms and conditions of this Tariff.
- Service Period** - Period from service date to Customer-requested end date.
- Serving Wire Center** - Physical location within a service area used to determine mileage sensitive rates. (T)
- Sub-Minute Rating** - Method of charging for a connection in which the appropriate rate is assessed for an initial period of 18 seconds and for each additional period of six seconds thereafter. (T)

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS****2.1 Undertaking of Carrier**

(T)

- 2.1.1** Service is furnished for telecommunication services originating and terminating within the state under the terms and conditions of this Tariff.
- 2.1.2** Carrier shall operate and maintain service provided hereunder in accordance with the terms and conditions set forth in this Tariff.
- 2.1.3** Service is available 24 hours per day, seven days per week.

2.2 Limitations on Service

- 2.2.1** Service is offered subject to the availability of the necessary facilities and subject to the provisions of this Tariff. The obligation of Carrier to provide service is dependent upon its ability to procure, construct, and maintain facilities which are required to meet Customer's order for service. Carrier will make all reasonable efforts to secure the necessary facilities, providing such new service will not adversely affect Carrier's present services. (T)
- 2.2.2** Carrier reserves the right to discontinue furnishing service, or to limit the use of service, when necessitated by conditions beyond its control, when Customer is using service in violation of the law or in violation of the provisions of this Tariff, or for non-payment of billed charges by Customer. (T)
- 2.2.3** Service provided under this Tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of service, except with the consent of Carrier. In the event of such agreed to transfer or assignment, all regulations and conditions contained in this Tariff, as well as all conditions for service, shall apply to the assignee(s) or transferee(s).
- 2.2.4** Service may not be used for any unlawful purpose.
- 2.2.5** Company does not offer to process local emergency calls, "911" or "0-" calls. Except for provision of automated Operator service to correctional institutions, such calls are routed directly to the service local exchange carrier. In the event that an emergency call is processed for any reason, no charges will apply if placed to recognizable, authorized civil authorities.
- 2.2.6** Service provided to correctional institutions for use by inmates may be otherwise limited by the administration of the institution at its discretion.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)**

- 2.3 Liability of Carrier** (T)
- 2.3.1** Except as stated in this Section, Carrier shall have no liability for damages, including without limitation direct, consequential, special, incidental or indirect damages, arising out of or related to events, acts, rights or privileges contemplated in this Tariff. This Tariff does not limit the liability of Carrier for willful misconduct.
- 2.3.2** The liability of Carrier for damages arising out of mistakes, interruptions, omissions, delays, errors or defects occurring in the course of establishing, furnishing, rearranging, changing, or terminating service under this Tariff, and not caused by the failure or negligence of Customer, shall in no event exceed the amounts specified in this Tariff for service interruptions. No other liability in any event shall attach to Carrier.
- 2.3.3** Carrier shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fire, flood or other catastrophes; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over Carrier, or of any or more of said governments, or of any civil or military authority; national emergencies, insurrections, riots, wars or labor difficulties. (T)
- 2.3.4** Carrier shall not be liable for any act or omission of any other entity furnishing to Customer equipment, facilities or service used with the service furnished in this Tariff; nor shall Carrier be liable for any damages or losses due to the failure or negligence of Customer or due to the failure of customer-provided equipment or facilities. (T)
- 2.3.5** Carrier shall not be liable for any damages, including usage charges, Customer may incur as a result of the unauthorized use or the misuse of the service. This unauthorized use or misuse includes, but is not limited to, the unauthorized use or misuse of service by Customer's employees, third parties, or the public. Carrier does not warrant or guarantee that it can prevent unauthorized use or misuse. (T)
- 2.3.6** Carrier shall not be liable for any act or omission of any other entity furnishing to Customer equipment, facilities or service used with the service furnished in this Tariff; nor shall Carrier be liable for any damages or losses due to the failure or negligence of Customer for due to the failure of customer-provided equipment or facilities.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)**

- 2.3 Liability of Carrier (Continued)** (T)
- 2.3.7** Carrier shall not be liable for any act or omission of any other entity furnishing facilities or service to Carrier, which are necessary for the provision of service under this Tariff.
- 2.3.8** Carrier is not liable for unavoidable damages to the subscriber's premise resulting from attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof. Customer shall indemnify and save harmless Carrier (T)
from any claims of the owner of Customer's premises or other third party claims for (T)
such damages.
- 2.4 Claims**
- Carrier shall be indemnified and saved harmless by Customer from and against all loss, liability, (T)
damage and expense, including reasonable counsel fees, due to (A) claims for libel, slander
invasion of privacy, or infringement of copyright in connection with the material transmitted over
Carrier's service or facilities; (B) claims for infringement of patent arising from the combination,
connection or use of Carrier's equipment, facilities or service with customer-provided equipment,
facilities or services; and (C) any other claim resulting from any act or omission of Customer or
patron(s) of Customer relating to the use of Carrier's service or facilities.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.5 Discontinuance or Interruption of Service by Carrier**

Carrier may under the following conditions discontinue or interrupt Service provided by Carrier.

- 2.5.1 For noncompliance with or violation of any applicable State, Municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation.
- 2.5.2 For noncompliance with any of the provisions of this tariff governing Service.
- 2.5.3 In the event of Customer's use of Service in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.5.4 In the event of unauthorized or fraudulent use of Service.
- 2.5.5 By reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.
- 2.5.6 In order to perform tests and inspections necessary to insure compliance with tariff regulations or the proper installation, operation, and maintenance of Carrier's equipment and facilities.
- 2.5.7 Carrier may suspend service without notice if it deems such action necessary to protect the public, Carrier personnel, agents, suppliers, facilities or services from damages or injury of any kind. Carrier may suspend service after notice to subscriber of noncompliance with any provision of this tariff if such noncompliance is not corrected within thirty days following the receipt of notice.
- 2.5.8 Carrier may, upon written notice, immediately discontinue service for non-payment of any sum due the Carrier for more than 30 days beyond the rendition of the bill for such service, without incurring any liability.

2.6 Cancellation or Termination of Service by Customer

- 2.6.1 Customer may, at its option, cancel or terminate the use of Service at any time. Customer remains responsible for all billed charges.
- 2.6.2 Customer may, upon 30 days written notice to Carrier, cancel or terminate the use of Private Line Service at any time following any applicable minimum service requirement. Customer remains liable for all billed charges through the termination date.

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.8 Payment and Billing**

2.8.1 Customer is responsible for payment of all charges for services furnished, including charges for Service originated or charges accepted at Customer's station and for charges billed Customer for Calling Card messages. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of service, Carrier may discontinue furnishing said service without incurring any liability.

2.8.2 If notice from Customer of a dispute as to charges is not reported to a customer service representative or received in writing by Carrier within 30 days after the date the charges are billed, the billing will be considered correct. Carrier shall investigate all disputed charges and shall report its findings and disposition to Customer.

2.8.3 The charges for calls are due upon receipt of the bill.

2.8.4 Monthly Charges

A. Monthly charges may be billed a month in advance of service or in the current month and reflect the rates in effect as of the date of the invoice. A Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.

B. Monthly charges for all access service components billed by the Carrier are billed in advance of service and reflect the rates in effect as of the date of the invoice. A Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.

C. For the purpose of computing partial month charges, a month is considered to consist of thirty days.

2.8.5 Customer shall be responsible for the payment of all charges for service provided under this Tariff, including unauthorized charges placed from its equipment. Customer shall be responsible for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.

2.8.6 Carrier requires a minimum service commitment of 90 days for DS-0 and DS-1 services, unless specified otherwise. For DS-3 service, a minimum service commitment of one year is required. For Large Business Voice Service, a minimum service commitment of one year is required.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.9 Deposits****2.9.1 General**

Carrier may require a Customer without an established credit history to pay a sum up to an amount equal to twice the estimated average monthly charge for LDMTS usage as a deposit. Such deposit will be held as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the Customer from complying with the requirement for prompt payment of bills on presentation. At such time as the Service is terminated, the amount of the deposit will be credited to the Customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to the Customer at any time prior to termination of the Service at the option of Carrier.

2.9.2 Credit Limits/Toll Usage Limits

When a customer's credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions.

2.10 Taxes - General

Federal, state and local sales, use, excise and other taxes, where applicable, shall be added to the charges contained herein, unless Customer provides a properly executed certificate of exemption from such taxes. It shall be the responsibility of Customer to pay these taxes and to accept the liability of any such unpaid taxes that may become applicable.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.11 Credit Allowances for Interruptions of Service****2.11.1 Application - General**

A credit allowance is applicable to that duration of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of Carrier's equipment. Customer may also be granted credit for reaching a wrong number.

To receive the proper credit, Customer must notify Carrier within 30 days of the call and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. Customer will receive credit equivalent to one minute of use. Charges will apply to the re-established call.

Credit allowances for a call do not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

2.11.2 Private Line Service

Customer will receive a credit for downtime of greater than 30 minutes. Network downtime is calculated in minutes, and subtracted from total monthly minutes. Monthly minutes are determined by multiplying the number of days in a month by 1,440. Network downtime is defined as the number of minutes from a Customer reported outage, not determined to be the fault of the Customer, until Customer accepted cleared outage report. The percentage figure obtained by dividing the number of minutes of total network availability by the total monthly minutes is used to determine monthly network availability.

2.11.3 Frame Relay Service

Customer will receive a credit for downtime greater than 30 minutes for Frame Relay Service. Network downtime is calculated in minutes and subtracted from total monthly minutes. Monthly minutes are determined by multiplying the number of days in a month by 1,440. Network downtime is defined as the number of minutes from Customer reported outage, not determined to be the fault of Customer, until Customer accepted cleared outage report. The percentage figure obtained by dividing the number of minutes of total network availability by the total monthly minutes is used to determine monthly network availability.

(N)

(N)

Material omitted from this page now appears on Page 48.

PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.12 LDMTS Rates Applicable for Hearing or Speech Impaired Persons**

(M)

2.12.1 Application

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a rate adjustment on Direct Dialed Station-to-Station calls which do not require the intervention of an Operator.

2.12.2 Rate Adjustment

The adjustment applied to rates will be as follows:

A. Calls placed during the peak period will be charged at the off-peak period rate.

(M)

2.12.3 Certification

Carrier will provide a certification form for use by the applicant.

A written certification of applicant's speech or hearing impairment must be provided to Carrier at the address shown on the bill.

2.12.4 Limitations

Off peak rates are provided for use by the speech or hearing impaired Customer. It is only applicable to LDMTS charges for calls originated from and billed to the telephone exchange service of the residence of the certified speech or hearing impaired person. These rates are applicable to only one telephone line per residence.

2.12.5 Pay Telephone Calls

Calls originating at a public or semi-public pay telephone, charged to a calling card and processed through the Telecommunications Relay Service (TRS) shall be charged at rates consistent with FCC ordered guidelines.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)**

- 2.13 Application for Service/Changed or Canceled Orders** (M)
- 2.13.1** Carrier will charge for cancellation and change orders prior to the establishment of service. The amount of the charge will vary according to the status of the service order and the stage when cancellation occurred. In addition to any cancellation charge imposed by Carrier, Customer will also be responsible for any charges incurred by Carrier which are imposed by a local access service provider for cancellation of an access service order. (M)
(T)
(M)
- 2.13.2** Customer may change an application for service upon written notice to Carrier, subject to acceptance and confirmation by Carrier. A charge shall apply to any change when the request is received by Carrier after notification by Carrier of the acceptance and confirmation. The charge will include the sum of the charges and costs incurred by Carrier for the service involved, including direct and indirect costs. (M)
- 2.14 Termination Liability** (M)
- 2.14.1 Private Line Service** (N)
- In the event of early termination of contract plans, and unless otherwise stated, Customer must pay a lump sum equal to 100% of the remaining discounted monthly rate for the unexpired portion of the first year of the agreement, plus 50% of the monthly discounted charges for the remainder of the term. Customer will not be liable for termination charges for a specified service if a new service of the same type, and of equal or greater charges, is ordered, and the order is received by Carrier, during the same calendar year in which the original service is discontinued by Customer, provided that the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan. In addition, no termination charge will be applied for a Customer converting from a specified service to a more advanced service provided that the expiration date for the contract plan for the new service is on or after the expiration date of the terminated plan, and the new service provides an equal or greater number of sites to be connected. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan. (M)
(T)
(M)
(M)
(C)
(C)

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.14 Termination Liability (Continued)****2.14.2 Frame Relay Service**

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to (a) 100% of the monthly recurring charge for each local access facility, port and Permanent Virtual Circuit (PVC) Service terminated multiplied by the number of months remaining in the first year of the term plan, plus (b) 50% of the monthly recurring charges for each circuit canceled multiplied by the number of months remaining in the term plan after the first year under this provision. Customer will not have any termination liability if another service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

(N)

(N)

2.15 Obligations of Customer

2.15.1 Customer shall be responsible for the payment of all charges for service provided under this Tariff, and of payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.

2.15.2 Customer shall notify Carrier of any interruption in service. Before giving notice, Customer shall ascertain that the trouble is not being caused by action or omission of the subscriber, not within his control or is not in wiring or equipment annexed to Carrier's terminal. (T)

2.15.3 Customer shall comply with minimum protective criteria, as may be prescribed by Carrier to protect equipment and facilities. (T)

2.15.4 Customer shall be responsible for ensuring the Customer-provided signals will not result in interference with any of the services provided by Carrier. All signals must be of the proper type, bandwidth and other technical parameters, so as not to damage Carrier's equipment or degrade service to other subscribers. It shall be the subscriber's responsibility to provide adequate electrical power, wiring and electrical outlets necessary for the proper operation of Carrier's equipment on their premise. (T)

2.15.5 Equipment and facilities connected to those of Carrier shall be constructed, operated, and maintained by those providing the same so as to work satisfactorily with Carrier's service. Such equipment and facilities shall be suitable to avoid hazard or damage to Carrier's plant or of injury to Carrier's employees or to the public because of the character or location of such equipment or facilities and sources of power to which it is connected. (T)

Material omitted from this page now appears on Pages 48.1 and 50.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.15 Obligations of Customer (Continued)**

- 2.15.6** Upon notice from Carrier that the equipment or facilities of Customer, or of others so authorized to be connected, is causing or is likely to cause hazard or interference, Customer, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference. (T) (M)
- 2.15.7** Customer shall be liable for reimbursing Carrier for all loss or damage from theft, fire, flood, or other catastrophes, and negligence and willful acts of Customer's officers, employees, agents or contractors for Carrier provided equipment or facilities on Customer's premise. (T) (M)
- 2.15.8** Customer shall be responsible for obtaining all necessary permits, licenses, variances and other authorizations required by the state and local authorities for installation and operation of Customer provided equipment or facilities for connection with Carrier's equipment or facilities.
- 2.15.9** Customer shall make available entry to its premises for Carriers' employees, agents or contractors at any reasonable hour for the purpose of installing, inspecting, or repairing equipment or service, or, upon termination of service, removing Carrier's equipment. (T)
- 2.15.10** No Customer or authorized user may assign or delegate its responsibilities, duties, rights or obligations under this Tariff to any person, corporation, or other entity without the express, written approval of Carrier; provided, however, that Customer may, without Carrier's approval, assign or delegate such responsibilities, duties, rights, or obligations to any subsidiary or affiliated organization or to any successor organization.
- 2.15.11** Customer is responsible for fault trouble-shooting and isolation of premise equipment and transmission signals and quality. Customer shall be liable to Carrier for the payment of a service charge for trouble-shooting and fault isolation for costs resulting from Carrier identification of a Customer equipment malfunction that was reported by Customer as a service error, or fault, or where Customer's equipment malfunction created a degradation of network facilities or service regardless of who identifies the trouble. (T)

2.16 Mileage Calculation

- 2.16.1** Mileage between Carrier's POPs where services are offered is calculated based on V and H (V&H) coordinates as obtained by reference to NECA Tariff F.C.C. No. 4. Not all services are available from all POPs.

Material appearing on this page previously appeared on Page 49.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.16 Mileage Calculation (Continued)**

2.16.2 The airline mileage between Carrier network terminal offices is calculated as follows.

- A. Obtain the V and H coordinates for each POP.
- B. Obtain the difference between the V coordinates and between the H coordinates for each POP.
- C. Square each difference from B, above.
- D. Add the square of the V difference to the square of the H difference from C, above.
- E. Divide the sum of the squared numbers by 10. Round to the next higher whole number.
- F. Obtain the square root of the number obtained in E, above. Round to the next higher whole number. This is the airline mileage figure.
- G. Example:

	<u>V</u>	<u>H</u>
Abbeville, AL	7752	1993
Abernathy, TX	8546	4978

The difference between the V coordinates is 794.
The difference between the H coordinates is 2985.

Squaring each difference yields:

$$794 \times 794 = 630,436$$

$$2985 \times 2985 = 8,910,225$$

Adding the results equals 9,540,661.

Dividing by 10 equals 954,066.

The square root of 954,066 is 977, which is the mileage figure.

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DECISION #: 63456

ORIGINAL**PART II - LONG DISTANCE****SECTION 2 - REGULATIONS (Continued)****2.17 Access Facilities**

- 2.17.1** Carrier will offer access facilities to provide a communications channel from Customer's location to each Point-of-Presence (POP). Customers may elect to purchase the access facilities through Carrier or to provide or arrange for the facilities themselves. (T) (T)
- 2.17.2** Carrier will undertake to arrange for alternative access facilities when requested and ordered by Customer, subject to availability and approval by Carrier. At the discretion of Carrier, such alternative access facility arrangements may be utilized in lieu of local exchange company facilities. Alternative access facilities may vary in cost and will be charged on an individual case basis.
- 2.17.3** Any special construction or non-standard charges assessed by the access service provider to Carrier will be the responsibility of Customer. (C)

2.18 Arizona Universal Service Fund Fee

Services provided pursuant to this Tariff are subject to an undiscountable monthly Arizona Universal Service Fund Fee, which is equal to 0.1867% of Customer's total billed intrastate retail long distance activity, including usage charges (e.g., 1+, calling card, toll-free) and operator services that can be identified as intrastate only. This percentage is established under the oversight of the Commission.

The Arizona Universal Service Fund Fee will not be applied to any MRCs, NRCs, PICC or SLC fees.

The Arizona Universal Service Fund Fee is calculated before taxes and surcharges and after free minutes or any other Carrier promotional offers have been applied.

The Arizona Universal Service Fund Fee itself will be subject to all applicable state taxes.

2.19 Other Rules

- 2.19.1** For demonstration or promotional purposes, services offered to residential Customers may be provided on a temporary basis over telephone lines designated with a business class of service or installed in business locations.
- 2.19.2** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services, at no charge to Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

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PART II - LONG DISTANCE**SECTION 2 - REGULATIONS (Continued)****2.17 Access Facilities**

- 2.17.1** Carrier will offer access facilities to provide a communications channel from Customer's location to each Point-of-Presence (POP). Customers may elect to purchase the access facilities through Carrier or to provide or arrange for the facilities themselves.
- 2.17.2** Carrier will undertake to arrange for alternative access facilities when requested and ordered by Customer, subject to availability and approval by Carrier. At the discretion of Carrier, such alternative access facility arrangements may be utilized in lieu of local exchange company facilities. Alternative access facilities may vary in cost and will be charged on an individual case basis.
- 2.17.3** Any special construction or non-standard charges assessed by the access service provider to Carrier will be the responsibility of Customer.

2.18 Arizona Universal Service Fund Fee

Services provided pursuant to this Tariff are subject to an undiscountable monthly Arizona Universal Service Fund Fee, which is equal to 0.1565%* of Customer's total billed intrastate retail long distance activity, including usage charges (e.g., 1+, calling card, toll-free) and operator services that can be identified as intrastate only. This percentage is established under the oversight of the Commission. (R)

The Arizona Universal Service Fund Fee will not be applied to any MRCs, NRCs, PICC or SLC fees.

The Arizona Universal Service Fund Fee is calculated before taxes and surcharges and after free minutes or any other Carrier promotional offers have been applied.

The Arizona Universal Service Fund Fee itself will be subject to all applicable state taxes.

2.19 Other Rules

- 2.19.1** For demonstration or promotional purposes, services offered to residential Customers may be provided on a temporary basis over telephone lines designated with a business class of service or installed in business locations.
- 2.19.2** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services, at no charge to Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

* Effective January 1, 2003.

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ORIGINAL

PART II - LONG DISTANCE

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Availability of Service

Carrier offers resold interexchange telecommunications service, subject to the terms and conditions of this tariff. Service is available 24 hours per day, seven days per week.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES****4.1 Time Periods and Service Charges**

Rates are stated in terms of Initial Period, Additional Periods, Service Charges, and Surcharges.

The specific rate elements used to determine the applicable charges for a call are indicated on the respective rate schedules. The following factors are used to rate LDMTS.

4.1.1 Initial Period

The minimum unit of time for which a rate is charged for a connection between given points.

4.1.2 Additional Periods

The unit of time used for measuring and charging for a connection in excess of the Initial Period.

4.1.3 Customer Dialed Direct Station-to-Station

Only Initial Period and Additional Period rates apply.

4.1.4 Customer Dialed Calling Card Station-to-Station, Operator Assisted Station-to-Station, Operator Assisted Calling Card, Person-to-Person

Initial Period and Additional Period rates apply in addition to Service Charges and Surcharges, if applicable.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.1 Time Periods and Service Charges (Continued)****4.1.5 Service Charges and Surcharge**

A Service Charge applies to each Customer Dialed Calling Card Station-to-Station, Operator Assisted Station-to-Station or Person-to-Person call. This charge is added to the Initial Period and Additional Period charges.

A Surcharge applies to Station-to-Station and Person-to-Person calls in which Customer has the capability to dial the number but requests the Operator to dial for Customer.

The Service Charges, as specified in this tariff, will apply to all Customers except those exempted. There are no Rate Period discounts applicable to the Service Charges or Surcharges.

A surcharge, as specified in 5.2(G), will be assessed to all non-coin calls made from a payphone to compensate the payphone service provider, pursuant to FCC Ruling CC Docket 96-128.

4.1.6 Chargeable Time

Chargeable time for all Station-to-Station calls begins when connection is established between the calling station and the called station and ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an Operator.

Chargeable time for Person-to-Person calls begins when connection is established between the calling person and the particular person or station specified or an agreed alternate and ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an Operator.

Peak/Off-Peak times are specified in Section 4.4 of this tariff based upon the time in the originating location.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services****4.2.1 Long Distance Message Telecommunications Service**

For the purpose of rate application, one of the following classes of Service may apply to a given call:

Customer Dialed Direct Station-to-Station
Operator Assisted Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Calling Card Station-to-Station
Person-to-Person

Carrier may refuse to accept Calling Cards for which validation is not received from the issuing carrier.

A. Customer Dialed Direct Station-to-Station

Customer Dialed Direct Station-to-Station Service allows:

1. the person originating the call to dial the telephone number desired without the assistance of an Operator and the call is billed to the calling station. (It does not include calls from public or semi-public coin telephones); or
2. should equipment capability preclude (1) above, the person originating the call dials the Operator, who places a Station-to-Station call in which the call is billed to the calling station.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.1 Long Distance Message Telecommunications Service (Continued)****B. Operator Assisted Station-to-Station**

Operator Assisted Station-to-Station Service allows calls to be completed with the assistance of an Operator.

C. Customer Dialed Calling Card Station-to-Station

Customer Dialed Calling Card Station-to-Station Service allows the person originating the call to:

1. dial Carrier provided 800 number;
2. at voice prompt:
 - enter personal 14 digit calling card number;
 - enter area code and number Customer wishes to call, or
 - for international calls, dial 011 + country code + city code + phone number
3. for incorrect dialed calls, press ### and redial; or
4. press 0 to speak with a Customer Service Representative.

(C)

(C)

D. Operator Assisted Calling Card Station-to-Station

Operator Assisted Calling Card Station-to-Station Service provides for the person originating the call to dial the Carrier provided 800 number, press 0 to speak to an Operator, and place a Calling Card Station-to-Station call.

(C)

(C)

If the call originator requests Carrier's operator to complete a call when equipment the caller is using allows Customer-dialed calls, a per call surcharge will be assessed at Operator Assisted Calling Card Call Completion rates found in Section 5.2 D.

Call completion charges will not apply for the hearing and speech impaired or where equipment does not allow Customer-dialed calls.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.1 Long Distance Message Telecommunications Service (Continued)****E. Person-to-Person**

Person-to-Person Service allows the person originating the call to specify the particular party to be reached by an Operator. Carrier does not undertake to bring a called party to a station who cannot be readily reached at the called station. That party may be:

1. a person.
2. a mobile station through miscellaneous Common Carrier attendant.
3. a station, department, or office through a PBX attendant.

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

Person-to-Person charges also apply when the person originating the call asks an Operator to make arrangements with a called party to establish a call at a specified time.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.2 Reversal of Charges (Collect) Calling Card or Bill to Third Number Service**

Operator Assisted Station-to-Station or Person-to-Person calls will be billed in one of the following ways:

- A. Collect - call is billed to the called station;
- B. Calling Card - call is billed to a calling card;
- C. Third Number - call is billed to a third number.

The regularly established Operator Assisted Station-to-Station or Person-to-Person rates apply.

Collect calls are permissible between all stations except that the Collect Call option is not available for calls to a public or semi-public coin station.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.3 Directory Assistance Service**

Directory Assistance Service provides Customers assistance in determining telephone numbers. The per call rate for Directory Assistance is that set forth in Section 5 of this tariff.

- A. Direct dialed Directory Assistance Service calls are dialed by the Customer and completed without the assistance of an Operator. The services of an Operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:
1. To reach the called Directory Assistance Service number where direct dialing facilities are not available.
 2. To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.
 3. To record the originating telephone number where no automatic recording equipment is available.
- B. Customers placing a call to Directory Assistance may obtain the telephone number for a maximum of two listings per call. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnished the requested telephone number(s), (e.g., where the requested telephone number is unlisted, non-published or unavailable).

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.3 Directory Assistance Service (Continued)**

- C. Calls placed to Directory Assistance via an Operator, instead of direct dialed by the Customer, will be assessed an Operator Assisted Service Charge in addition to the Directory Assistance Per Call charge. This surcharge is billed at the Operator Assisted Service Charge rate as specified in Section 5.3 of this tariff.
- D. Charges for Directory Assistance Service are not applicable to handicapped Customers on calls placed from residence dial tone lines where a member of the Customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a certified handicapped Customer where assistance is otherwise not available.
- E. Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) service provides Customers with the option of having the call completed after they have received the requested telephone number from Directory Assistance. When multiple numbers are requested, only the last call can be completed. In addition to the normal Directory Assistance service charge, DACC usage charges apply. Rates for this service are located in Section 5.3.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service**

(T)

A. General

(N)

Voice Intelligent Network - Enhanced Toll Free (VIN-E800) Service allows a single, toll free number to terminate at multiple locations or service groups determined by a customized routing set. The toll free number may be terminated at a switched, dedicated or a combination of both locations. This service allows Customer to maintain a controlled call volume while providing various transfer features and other options including enhanced routing and interactive voice response. This service may be sold as a standalone product. Service is available where facilities and conditions permit.

Rates are found in Section 5.4.

B. Restrictions

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, payphone lines, residential lines, and lines with handicap discounts are not eligible for this plan.

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer at the intrastate/interstate minute of use rate listed in this Tariff. Customer must sign a contract to qualify for the discount plan. The feature charges will remain the same. The new rates will be effective on the first of the month following a 30-day grace period. When Customer disconnects this service, Message Referral is provided for the first four months at no charge. Referral beyond four months is not available.

C. Scope

1. This Rate Schedule is applicable, subject to availability of facilities, where Customer desires to employ VIN-E800 service within the conterminous United States, Guam, Puerto Rico, Mariana Islands, and U.S. Virgin Islands.
2. Responsible Organization (Resp Org): Underlying carrier will perform the function of Resp Org, which includes: a) search for, and reservation of, toll free numbers in the SMS/800; b) creating and maintaining the toll free number Customer record in the SMS/800; and c) provision of a single point of contact for trouble reporting.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

D. Rating of Calls

(N)

Domestic calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

E. Rate Determination

Customer's fixed rates are calculated by determining Customer's annual dollar commitment and the term of the agreement selected by Customer. Customer must select a one, two, or three-year term commitment and annual commitment levels of \$120,000, \$240,000, \$360,000, \$480,000, \$720,000, or \$960,000.

F. Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer commits to \$240,000 annually and the actual long distance usage is \$200,000, then Customer will be billed for the \$40,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

G. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under Customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater charges is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****H. Local Access Facilities**

Carrier will set up local access arrangements on behalf of Customer as requested for the Enhanced Toll Free services purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the Point-of-Presence (POP) will be considered access charges. This includes any Non-Recurring Charge (NRC) incurred in association with obtaining access regardless of the contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be passed through to Customer in accordance with Carrier agreement.

I. Add-On Service

International service is an add-on to Carrier's interstate plan and will utilize rates for Enterprise Connections Service as defined in Carrier's International Rate Schedule 2. (T)
(T)

J. Enhanced Routing Features

Enhanced Routing provides routing and control features which Customer may utilize by VIN-E800 service. The routing features may be combined to create a customized routing plan for each Enhanced Routing number. Command Routing can be utilized to activate alternate routing plans by placing a call to designated Carrier personnel. The following are types of Enhanced Routing available to Customers:

1. Area Code Control

Area Code Control allows Customer to route calls placed on the same toll free number to differing terminating locations, can be switched or dedicated, based on the originating area code of the caller, and allows Customer to allow or block calls to a toll free number based on the originating area of the caller.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

J. Enhanced Routing Features (Continued)

(N)

2. Area Code Routing

Area Code Routing enables Customer to have calls placed on the same toll free number routed differently based upon the originating area code of the caller.

A default routing is required for Area Code Routing. Permissible area codes include all area codes in the conterminous United States.

Upon request, Carrier will update a subscriber's Area Code Routing feature at no charge if the update is due to an area code split or a new area code being added to the North American Numbering Plan.

The proper usage rate based on point of call origination will be applied to each call.

3. Area Code/Exchange Control

Area Code/Exchange Control allows Customer to route calls placed on the same toll free number to different termination locations, can be switched or dedicated, based on the originating area code and exchange of the caller and allows Customer to block calls to a toll free number based on the originating area code and exchange of the caller.

4. Area Code/Exchange Routing

Area Code/Exchange Routing enables Customers to have calls placed on the same toll free number routed differently based upon the originating area code and exchange of the caller. Exchanges cannot be divided for routing purposes. This feature requires the Area Code Routing feature to identify the area codes and is not to be used as a stand-alone feature.

Default routing is required for Area Code/Exchange Routing. Customer will specify a separate routing for non-equal access calls when ANI is not available.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

J. Enhanced Routing Features (Continued)

(N)

4. Area Code/Exchange Routing (Continued)

Permissible area codes include all area codes or exchanges in the conterminous United States, Guam, Puerto Rico, Mariana Islands, and U.S. Virgin Islands.

5. Time of Day Routing

Time of Day Routing allows Customer to have calls placed on the same toll free number routed to different locations during various times of the day.

Time of Day Routing will follow the national observance of daylight savings time.

The day may be divided into 15-minute increments, with up to 96 time intervals per 24-hour period. All time intervals must begin on the quarter clock hour.

Customer's time of day schedule must include the entire 24-hour day.

6. Day of Week Routing

Day of Week Routing permits Customer to have calls placed on the same toll free number routed to different locations based upon the day of the week. Day of Week Routing will follow the national observance of daylight savings time.

7. Day of the Year Routing

Day of the Year Routing allows Customer to have calls to the same toll free number routed to different locations on specified days of the year. Dates are stored in a month/day format. Customer must revise Day of the Year Routing schedules annually.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****J. Enhanced Routing Features (Continued)****8. Call Allocation**

Call Allocation permits Customer to define routing of calls placed on the same toll free number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with one percent as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

9. Command Routing

Command Routing allows Customer to activate a different Enhanced Routing plan on command by placing a call to Carrier.

Customer may define up to 99 separate routing plans per toll free number.

Routing plans must be loaded in Carrier's network before they are available for activation on command.

Customer must have a minimum of two routing plans to be able to utilize this feature.

Command Routing charges do not apply if Customer uses the normal service order process to activate routing plans.

10. Dialed Number Identification Service (DNIS)

Dialed Number Identification Service - DNIS – is designed for applications where multiple toll-free numbers must terminate over a single service group. The terminating switch outpulses up to 10 digits so the toll-free number dialed can be identified.

(C)

(C)

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PART II - LONG DISTANCE

(N)

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****J. Enhanced Routing Features (Continued)**

11. In-Band Real Time ANI Delivery – Delivers the originating phone number to the service agent as part of call set-up, thus giving the agent information about his or her caller either as the call is received or just before. In-Band is available with existing T-1 or DAL facilities. In equal access areas, 10 digits are provided. In non-equal areas, only the area code is provided.
12. Out-Of-Band Real Time ANI Delivery - Delivers the originating phone number to the service agent as part of call set-up, thus giving the agent information about his or her caller either as the call is received or just before. Out-Of-Band is available with ISDN Service. In equal access areas, 10 digits are provided. In non-equal areas, only the area code is provided.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****K. Interactive Toll Free Features**

Interactive Toll Free (IVR) allows callers to access information in Customers computer database and to receive that information using an ordinary touch-tone phone. This system also enables callers to execute certain transactions without the intervention of customer service personnel. This feature can be expedited.

1. Call Referral (T)

Call Referral transfers a call by connecting the caller to Customer's CPE. The call is routed based on caller-entered digits or by rotary default. Default routing, generally to a specified Customer location, must be specified or a generic default message will be played. (T)

2. Busy/Ring-No-Answer Treatment (T)

Busy/Ring-No-Answer allows Customer to specify how the call is to be routed if the Call Referral location is busy or does not answer. Different routing may be specified for a busy condition rather than for a Ring-No-Answer condition. The following routing treatments are available:

- (a) Attempt to complete the call to the same location,
- (b) Return to any point in the previous menu,
- (c) Route to new menu, and
- (d) Complete the call to a different location without any menu interaction.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

K. Interactive Toll Free Features

(N)

Interactive Toll Free (IVR) allows callers to access information in Customers computer database and to receive that information using an ordinary touch-tone phone. This system also enables callers to execute certain transactions without the intervention of customer service personnel. This feature can be expedited.

1. Message Announcement

Message Announcement offers Customer a recorded voice message, which may be used to assist in the routing of the call. The message announcement may provide a menu of options, information prior to call termination, or information prior to connecting to Customer's location without any caller interaction. Message announcements are purchased in 30-second voice slots.

2. Call Referral

Call Referral transfers a call by connecting the caller to Customer's Provided Equipment (CPE). The call is routed based on caller-entered digits or by rotary default. Default routing, generally to a specified Customer location, must be specified or a generic default message will be played.

3. Busy/Ring-No-Answer Treatment

Busy/Ring-No-Answer allows Customer to specify how the call is to be routed if the Call Referral location is busy or does not answer. Different routing may be specified for a busy condition rather than for a Ring-No-Answer condition. The following routing treatments are available:

- (a) Attempt to complete the call to the same location,
- (b) Return to any point in the previous menu,
- (c) Route to new menu, and
- (d) Complete the call to a different location without any menu interaction.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****K. Interactive Toll Free Features (Continued)****3. Database Routing (T)**

Database Routing is used to specify routing based on either the digits a caller enters on the keypad or the caller's ANI.

4. Back to Menu (T)

Back to Menu returns the caller back to the menu or message announcement for further routing.

5. Caller Transfer (T)

Caller Transfer provides routing based on the digits entered by the caller to another toll free number.

6. Menu/Message Replay (T)

Menu/Message Replay allows the caller to return to a previous menu or announcement. The call may then be routed as appropriate.

7. Agent Transfer (T)

Agent Transfer allows the recipient of an Agent Transfer, who is eligible for Call Referral, to transfer a call to a Carrier toll free number. (M)
(M)

a. Direct Transfer (N)

(Blind Transfer) Agent transfers a caller to an alternate destination without verifying answer supervision

b. Two-way Agent Transfer

(Consult and Transfer) Agent waits for answer supervision, consults with secondary agent and hangs up. (N)

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PART II - LONG DISTANCE

(N)

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****K. Interactive Toll Free Features (Continued)****7. Agent Transfer (Continued)****c. Three-way Agent Transfer**

(Three-way Conference) Agent transfers a caller to an alternate destination, announces the call, and establishes a three-way conference with the caller and the secondary agent.

Agent transfer is ordered as either two-way or three-way. Two-way permits an agent to perform only direct, and consult and transfer. Three-way permits an agent to perform direct, consult and transfer, and three-way conferences.

(N)

8. Security Codes

(T)

Security Codes allows Customer to provide a list of valid codes, which can be used to allow or deny a caller access to any routing.

(M)

(M)

9. Caller-Entered Codes

(T)

Caller-Entered Codes can be validated against a Customer-provided database to allow caller access to different routing options.

(M)

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****K. Interactive Toll Free Features (Continued)****10. IVR Building Blocks**

(N)

A Building Block is a unit of construction or composition, also known as a feature or capability, used to create a program for Interactive Toll Free services. Interactive Toll Free Services are created by using Building Blocks in virtually any combination to meet Customer's unique application needs.

(N)

a Message Announcement

(M)

Message Announcement offers Customer a recorded voice message, which may be used to assist in the routing of the call. The message announcement may provide a menu of options, information prior to call termination, or information prior to connecting to Customer's location without any caller interaction. Message announcements are purchased in 30-second voice slots. A Message Announcement can be used with the call referral feature or as a stand-alone feature when the call terminates after the announcement.

(M)(N)

I

(N)

b. Time/Day Variable Program

(M)

Time/Day Variable provides routing based on the time-of-day, day-of-week, or day-of-year.

(M)

c. Agent Transfer Speed dial

(N)

- Used in conjunction with Agent Transfer to facilitate the transfer process.
- Agent enters a 2 to 5 digit speed dials code instead of the entire domestic toll free number
- Agent Transfer Speed Dial reduces the number of key strokes required to transfer a call and makes changes to telephone number transparent to those dialing them.
- Up to 3000 codes permitted per program

(N)

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

K. Interactive Toll Free Features (Continued)

10. IVR Building Blocks (Continued)

Stand-Alone Agent Transfer is a special type of Interactive Toll Free feature with Call Referral, which provides automatic call termination to a Call Referral number without caller interaction. Nonrecurring and monthly recurring charges also apply. (T)
(M)
(M)

When Customer subscribes to Interactive Toll Free features, a surcharge is applied on a per call basis. The surcharge is not based on the number of features used during the course of the call. Non-recurring and monthly recurring charges also apply. In addition, Customer pays a flat, per-minute usage charge. (T)
(M)
(M)

d. Voice Recognition

This feature can only be ordered on an ICB basis. Pricing can only be determined once the voice requirements are determined for the customer specific needs. (C)
(C)

L. Interactive Toll Free Reports (The standard IVR reports provide information on call volumes, call transfer statistics, call characteristics, caller-entered selections and codes that may be used to manage the IVR program and give insight into how callers are using the application.) (M)

1. **Management Reports** - Provides information on call counts and call transfer statistics. These reports provide a means for Customer to measure the effectiveness of their application and manage resources. Reports should be used to gauge caller activity, not for billing purposes. Reports are available in standard format and include Call Referral Reports and Agenda Transfer Reports. (M)

Material appearing on this page previously appeared on Page 70.

PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****L. Interactive Toll Free Reports (Continued)**

2. **Marketing Reports** - Provides insight on caller responses within the course of an interactive call. These reports provide information about how callers use the application and provide a means for capturing caller touch-tone and Voice Recognition responses. Reports should be used to gauge caller activity, not for billing reconciliation. Reports are available in standard formats and include the Menu Count Report, Code Report, Survey Report, Daily Program Summary Report, and Hourly Program Summary Report.

3. **Raw Data Reports** - Available to Customers wanting to import call data into another source for manipulation (such as a spreadsheet) or into their internal information system. The data will be provided as a text file in a space, comma, or quote-delimited string.

M. **Other Reports** (These reports will provide information about the usage of the toll free numbers, including the volume of calls, call duration, and how a call is handled after it has gone through the IVR part of the enhanced routing system.)

1. **Near Real Time Call Detail Record Tool** - Provides information about the usage of toll free numbers. Reports can be created on the completion of calls, calling patterns and statistics including volume of calls, call duration and originating ANIs. CDRs are reported in GMT, also referred to as "Zulu" time.

2. **Non-Summarized CDRs** - "Raw" CDRs data includes originating date and time, originating calling number, call duration, call completion code, dialed number, translation number, information digits, final switch and trunk ID, treatment code and call status category [Call Completed, Dedicated Access Line (DAL) Busy, Ring No Answer (RNA), Abandoned, Busy/Blocked and Other Incomplete].

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(T)

M. Other Reports (Continued)

(N)

3. **Status Code Summary Report** - Summarizes all calls that are presented, including (The total number of calls is also reported as percentages of the total for each category.): completed calls; calls that are busy at the DAL; calls that have been abandoned; calls that have received RNA; calls that were busy or blocked at the switch.
4. **Call Duration Summary Report** - Reflects completed calls only.
5. **NPA-NXX Report** - Reflects completed calls only; every NPA-NXX from which calls originate during the requested reporting period.
6. **Area Code (NPA) Report** - Reflects completed calls only; each NPA from which calls originate during the requested reporting period.
7. **Call Summary by Hour** - Reflects completed calls only; each NPA from which calls originate during the requested reporting period. These calls are shown in one-hour increments for a complete 24-hour period.

N. Additional Terms and Conditions of Service

1. Moves, Additions and Changes to Service

Customer will incur a change charge for moving, adding, or changing service or features. This feature change charge will also be applied when Customer requests any logic change to the IVR program. Logic changes include, but are not limited to, adding or deleting a call referral, changing the rotary/time out instructions, changing message order, changing back to menu treatment, adding call entered codes (validated or unvalidated) or changing the caller entered codes from validated to unvalidated or vice versa, and adding, deleting, or changing a decision point.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

N. Additional Terms and Conditions of Service (Continued)

(N)

2. Contract Liability Extension

If one of the first two conditions and the second and third provision exist, Carrier and Customer may agree to transition Customer to the next lower annual commitment level:

- If after the ninth month in a one-year contract, Customer is not on schedule to reach their commitment level at the end of the 12 months; or, if after the 11th month in a two or three-year term contract, Customer is not on schedule to reach their commitment level at the end of the first year;
- Customer must meet at least 75% of the original annual commitment level;
- Customer must have an original annual commitment level no less than \$240,000.

Upon agreement by both Carrier and Customer, Customer's rates will be re-negotiated based on the new adjusted annual commitment level either before the 12th month anniversary date in a one-year contract or within 45 days after the 12th month anniversary date in a two or three-year term contract. This commitment term and volume will not be re-negotiated more than once in any consecutive 18-month period. In conjunction with this re-negotiation, Customer will be assessed five percent on the actual long distance usage billed for the subject year. For example, if Customer's original annual commitment was \$480,000 for a two-year term and Customer's actual long distance usage for the first 12 months is \$400,000, then Customer has the option to adjust the commitment level to \$360,000 for a new two-year term. However, Customer will be billed five percent of the \$400,000, which is \$20,000.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

N. Additional Terms and Conditions of Service (Continued)

(N)

2. Contract Liability Extension (Continued)

If Customer does not re-negotiate the commitment level, the original contract term remains in place and the minimum annual revenue commitment stated above, based on the original contract term, will be assessed.

3. Expedites

Carrier may offer expedites for VIN-E800 service. However, Carrier does not guarantee a shortened installation interval for every accepted request and expedites are only available on dedicated circuits of DS3 or lower bandwidths and the IVR feature functionality.

(N)

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Digital Private Line Service (T)

This service is no longer available to new Customers. (M)

Digital Private Line Service provides dedicated communications channels for voice, video and data services. The service provides point-to-point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two-way simultaneous transmission at Customer's selected bandwidth. Communications channels of 56/64 Kbps (DS-0), 1.544 Mbps (DS-1), and 44.736 Mbps (DS-3) are available. Service is subject to availability of necessary facilities and services. (M)

Rates are found in Section 5.5. (N)

4.2.6 Large Business Voice Service (T)

4.2.6.1 Large Business Voice I Service (T)

This service is no longer available to new Customers. (M)

A. General

Business Customers who generate total annual long distance charges of \$24,000 up to \$360,000 may enroll in this plan. This plan offers fixed-rate voice grade service.

Customer must select a one, two, three, four, or five-year term commitment. Customer must commit to a minimum annual dollar amount of \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$240,000 or \$360,000 per-year of the term commitment. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs), including other usage and charges for Carrier's full range of regulated services, except for VIN E-800 Service which is excluded. Data usage contributes to eligible dollar amounts when Customer signs a contract that contains both voice and data services. (M)

Rates are found in Section 5.6.1. (T)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.6 Large Business Voice Service (Continued)**

(T)

4.2.6.1 Large Business Voice I Service (Continued)

(T)

B. Restrictions

(M)

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, pay station, residential lines, and lines with handicap discounts are not eligible for this plan.

Usage charges for operator assisted calls (0+, 0-) third number billed or collect calls will be counted toward Customer's minimum annual commitment only for Customer lines included in this plan. Customer must specify all lines to be included under this plan. Operator service charges (0-, 0+, third number billed and collect calls) and Directory Assistance calls will not be discounted, but are included in Customer's commitment level.

Customers who select Large Business Voice I Service are not eligible for any other Carrier discount plans.

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice II Service plan with pricing that corresponds to a one-year term and a \$24,000 annual commitment level. The new rates will be effective on the first of the month following the 30-day grace period.

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.6 Large Business Voice Service (Continued)** (T)**4.2.6.1 Large Business Voice I Service (Continued)** (T)**C. Rating of Calls** (M)

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

D. Rate Determination

Customer's fixed rates are calculated by determining Customer's annual dollar commitment and the term of the agreement selected by Customer.

E. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$24,000 annually and the actual long distance usage is \$20,000, then Customer will be billed for the \$4,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

F. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, a 40% Early Termination Charge (ETC) will be billed to Customer for the number of years remaining under the customer-selected commitment. (M)
(T)
(M)

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater charges is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan. (M)

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ORIGINAL**PART II - LONG DISTANCE****SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.6 Large Business Voice Service (Continued)****4.2.6.1 Large Business Voice I Service (Continued)****G. Local Access Facilities**

Customer may arrange for local access facilities on its own, or may elect to have Carrier coordinate access arrangements. Access facilities arranged by Carrier will be billed to Customer at rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

4.2.6.2 Large Business Voice II Service

This service is no longer available to new Customers, effective August 1, 2002. (C)
(C)

This new plan is an add-on to the interstate filing of Large Business Voice II Service in the Carrier's Federal Rate Schedule 3. Large Business Voice II Service will carry the same terms and conditions as Large Business Voice I Service, with the following exceptions:

- A. Customer must select a one, two, or three-year term commitment. There is no four or five-year term commitment available.
- B. Annual commitment levels available are \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$300,000, and \$360,000 per year. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage and charges for Carrier's full range of regulated services, except for VIN E-800 Service which is excluded. Data usage contributes to eligible dollar amounts when Customer signs a contract that contains both voice and data services.
- C. The Specialized Services Total Bill Discount does not apply to Large Business Voice II Service.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.6 Large Business Voice Service (Continued)**

(T)

4.2.6.2 Large Business Voice II Service (Continued)

(T)

- D. When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice II Service plan with pricing that corresponds to a one-year term and a \$24,000 annual commitment level. The new rates will be effective on the first of the month following the 30-day grace period.

(M)

(M)

Rates are found in Section 5.6.2.

(T)

E. Contract Liability Extension

(T)

If one of the first two conditions and the second and third provision exist, Carrier and Customer may agree to transition Customer to the next lower annual commitment level:

(M)

1. If after the ninth month in a one-year contract, Customer is not on schedule to reach their commitment level at the end of the 12 months; or, if after the 11th month in a two or three-year term contract, Customer is not on schedule to reach their commitment level at the end of the first year;
2. Customer must meet at least 75% of the original annual commitment level.

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.6 Large Business Voice Service (Continued)**

(T)

4.2.6.2 Large Business Voice II Service (Continued)

(T)

E. Contract Liability Extension (Continued)

(T)

3. Customer must have an original annual commitment level no less than \$36,000. (M)

Upon agreement by both Carrier and Customer, Customer's rates will be re-negotiated based on the new adjusted annual commitment level either before the 12th month anniversary date in a one-year contract or within 45 days after the 12th month anniversary date in a two or three-year term contract. This commitment term and volume will not be re-negotiated more than once in any consecutive 18-month period. In conjunction with this re-negotiation, Customer will be assessed five percent on the actual long distance usage billed for the subject year. For example, if Customer's original annual commitment was \$48,000 for a two-year term and Customer's actual long distance usage for the first 12 months is \$38,000, then Customer has the option to adjust the commitment level to \$36,000 for a new two-year term. However, Customer will be billed five percent of the \$38,000, which is \$1,900.

If Customer does not re-negotiate the commitment level, the original contract term remains in-place and the minimum annual revenue commitment stated in Large Business Voice I, Section 4.2.6.1 E, based on the original contract term, will be assessed. (M)
(T)
(M)

F. Early Termination Charges

(T)

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under the customer-selected commitment. (M)

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater charges is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan. (M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.7 10K Flat Rate Connections Service**

(T)

This service is no longer available to new Customers.

(M)

A. General

Business Customers who generate \$1,000 - \$2,000 per month in charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Intrastate service is an add-on to the interstate service.

(M)

Customer must select a one, two, or three-year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible revenue dollars consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs) including usage and charges for Carrier's full range of services.

(T)

(M)

(M)

(M)

(T)

Rates are found in Section 5.7.

(T)

B. Restrictions/Conditions

(M)

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion, the Toll Free Plan II Promotion, and the Flat Rate Connections Promotion.

All other restrictions and conditions for Large Business Voice I Service detailed in Sections 4.2.6.1 B., C., D., and F. apply to this service as well, unless otherwise stated.

(M)

(T)

(M)

When a term commitment expires, Customer will have 30 days to select a similar service plan of this Carrier. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Great Connections Service with pricing that corresponds to a one-year term and a \$10,000 annual commitment level. This new rate will be effective on the first of the month following the 30-day grace period.

(M)

(T)

(M)

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**

(T)

4.2 Description of Services (Continued)**4.2.7 10K Flat Rate Connections Service (Continued)**

(T)

C. Minimum Revenue Commitment

(M)

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distances charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be renegotiated based on the new adjusted commitment level.

(M)

4.2.8 5K Flat Rate Connections Service

(T)

This service is no longer available to new Customers.

(M)

A. General

Business Customers who generate \$5,000 - \$9,999 annually in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must commit to a one-year term plan, and a minimum revenue amount of \$5,000 for that year. Eligible revenue dollars consist of Customer's total domestic and international inbound and outbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs) including usage and charges for this service. After Customer has met his commitment for the contract period, he is eligible to remain with Carrier and receive the flat rate with no further commitment levels to be met as long as there is no interruption in service.

(M)

(T)

(M)

(M)

Rates are found in Section 5.8.

(T)

B. Restrictions/Conditions

(M)

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion and the Toll Free Plan II Promotion. No other promotions will apply for this service. All other restrictions and conditions for Large Business Voice I Service detailed in Sections 4.2.6.1 B., C., and D. apply to this service as well, unless otherwise stated.

(M)

(T)

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.8 5K Flat Rate Service (Continued)**

(T)

C. Minimum Revenue Commitment

(M)

If Customer does not achieve the annual commitment level for the one-year term, they will be assessed the shortfall difference. For example, if Customer does not meet his \$5,000 annual commitment and bills only \$2,800 in long distances charges, then Customer will be billed the \$2,200 shortfall.

(M)

4.2.9 Calling Card Options - Conference Calling

(T)

Customers may use Carrier's calling card to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal calling card surcharges. Operator surcharges will apply if an Operator is used in setting up the call. Per minute rates apply on a per leg basis.

(M)

Rates are found in Section 5.9.

(M)

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.10 Great Connections Service**

This service is no longer available for new Customers.

(C)

A. General

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize Carrier's dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two-year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs), including other usage and charges for Carrier's full range of regulated services, except for VIN E-800 Service and data usage which is excluded.

Rates are found in Section 5.10.

B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand alone voice service. It cannot be combined with data services. No intrastate promotions apply for this service.

All other restrictions and conditions applicable for Large Business Voice Service apply to this service, unless otherwise stated.

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on pricing that corresponds to a one-year term plan. The new rates will be effective on the first of the month following a 30-day grace period.

(N)

(N)

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ORIGINAL**PART II - LONG DISTANCE****SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.10 Great Connections Service (Continued)****C. Minimum Revenue Commitment**

If Customer does not achieve the annual commitment level, they will be assessed the shortfall difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distances charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

(M)

(M)

D. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under the customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater charges is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.11 Digital Private Line II Service**

Digital Private Line II Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56 Kbps and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the conterminous United States. Service to off-shore destinations is available on an individual case basis. (C) (T)

A. Two communications channels are offered: (T)

1. 56 Kbps (Digital Data Service - DDS) (T)

Digital Data Service offers a single, end-to-end, fully digital dedicated circuit that supports synchronous data transmission at speeds of 56 Kbps. DDS private lines are typically used for transmitting lower speed data. DDS is available on a one, two, or three-year contract plan. 64 Kbps is available on an individual case basis. (C) (N) (N)

2. 1.544 Mbps (DS-1) (T)

DS-1 Private Line Service provides a high-capacity, fully digital DS-1 special access interface for use in providing simultaneous two-way transmission of isynchronous bipolar serial data signals at the rate of 1.5644 Mbps. These services are typically used for applications requiring large volume or high-speed data transmission. DS-1 Service is available on a one, two, or three-year contract plan.

B. Additional Terms and Conditions of Service (T)

Existing Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires, unless Customer renews their existing contract for a term equal to or greater than the original contract (i.e., if Customer is in year two of a three-year contract, Customer must sign another contract equal to three years or greater).

Rates are found in Section 5.11.

PART II - LONG DISTANCE

(N)

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**4.2 Description of Services (Continued)****4.2.11 Digital Private Line II Service (Continued)****C. Service Arrangements**

For each originating and terminating location, Customer must select either Full Service or Customer Provided Access Arrangements.

1. Full Service Access Arrangement - (end-to-end service) applies to all network components from one Customer premise to another Customer premise, including local access facilities and network components.
2. Customer Provided Access to Serving Wire Center (CPA/SWC) - provides Customer with the ability to connect to Carrier's network and obtain services over existing or new access circuits provided by the local exchange carrier or inter-connected alternate access vendor. Carrier reserves access facilities to either the SWC for Customer or to a tandem switch if there are no carrier facilities terminating into the SWC. Customer is responsible for ordering the access circuit from the SWC to their premise.

(N)

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ORIGINAL**PART II - LONG DISTANCE****SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.12 Frame Relay III Service**

This service is no longer available to new Customers.

(C)

A. General

Frame Relay III Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay III Service uses shared facilities and statistical multiplexing to transport data communications. Frame Relay III Service delivers bandwidth-on-demand internetworking connections, providing up to T1 speeds. It is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the frame relay network through ports. Connectivity to the frame relay network is provided through Permanent Virtual Circuits (PVCs) which provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line the capability to transmit data to multiple destinations.

B. Rate Elements

There are four primary components to Frame Relay III Service:

- Local Access Facility (dedicated)
- Frame Relay Port
- Permanent Virtual Circuit (PVC)
- Virtual NNI Port

1. Local Access Facility - Customers may access the frame relay network through 56 Kbps (DS0) or 1.544 Mbps (DS1) digital facilities.

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

(T)

4.2 Description of Services (Continued)

4.2.12 Frame Relay III Service (Continued)

(T)

B. Rate Elements (Continued)

(M)

2. Frame Relay Port - The frame relay port provides the physical connection between the local access facility and the frame relay network. The port also provides the logical termination of the PVCs assigned to the port. The port speed provides the maximum (burst) speed for which Customer is capable of sending or receiving information through an individual port. Customers select a speed for each frame relay port, ranging from 56 Kbps to 1.544 Mbps. The sum of the individual PVCs speed can not exceed the port speed. The port speed must be large enough to accommodate the cumulative egress of all PVCs connected to the port.
3. Frame Relay Permanent Virtual Circuit (PVC) and Committed Information Rate (CIR) - The PVC provides the logical dedicated communications path (circuit) between two ports. PVCs use packet switching technology to automatically route around network related failures. PVCs are predefined for each pair of end point devices so a virtual network path (circuit) is always available without call set-up delay. This results in faster access to the network, better response time for end user applications, and a high degree of network security.

A CIR is assigned to each PVC - The CIR defines the average minimum data transmission rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can exceed the CIR when excess capacity is available on the port and on the network. When excess capacity exists, an average data rate above the CIR may be achieved up to the port capacity. Data sent across a virtual connection in excess of the connection's CIR will be marked by the network as being discard eligible in event of network congestion, and will be delivered only if the instantaneous demand for the output on the transmission channel is equal to or less than the capacity of the queue for that channel.

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**

(T)

4.2 Description of Services (Continued)**4.2.12 Frame Relay III Service (Continued)**

(T)

B. Rate Elements (Continued)

(M)

4. Virtual Network to Network Interface (NNI) Port

This option permits Customers to connect separate frame relay network arrangements. In addition to regular Frame Relay Service rates, Non-Recurring Charges (NRCs) and Monthly Recurring Charges (MRCs) for a NNI PVC and for the NNI ports will apply. The NNI PVC is available at a designated CIR. The Virtual NNI port must be large enough to accommodate the cumulative egress of all PVCs connected to the NNI. It will be at least as large as the sum of the CIRs for all PVCs connected to it and at least as large as the largest User to Network Interface (UNI) port connected to it.

(M)

Rates are found in Section 5.12.

(N)

C. Features

(M)

1. Service Standards

Customer will receive a credit for downtime greater than 30 minutes for Frame Relay III Service. Network availability is calculated by taking network downtime in minutes and subtracting it from Customer's total monthly minutes. The result is divided by the total monthly minutes for all PVCs. The monthly minutes are determined by multiplying the number of days and quantity of PVCs in a month by 1,440. The resulting percentage provides Customer's calculated network availability. Carrier defines network downtime as the number of minutes from Customer reported outage at a PVC level until Customer accepted cleared outage report.

Carrier is committed to maintain a service delivery data rate of 98%, for Customer's frame relay virtual network. This data rate is measured monthly based on statistics included in Carrier's monthly frame relay performance report. Carrier will refund one monthly recurring charge for the frame relay port and the PVC for failing to meet the service delivery commitment. There will be no credit given for any access facility that does not maintain the service delivery data rate. Service remains subject to all Regulations in Section 2.

(M)

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.12 Frame Relay III Service (Continued)

C. Features (Continued)

1. Service Standards (Continued)

- (a) Service delivery data rate is calculated as follows:

Rate = $\text{TEK} / (\text{TIK} - \text{SDBBEK})$, where:

TIK is the Total Ingress Kiloframes - The total number of kiloframes offered to the frame relay network, by all PVCs across all access facilities.

TEK is the Total Egress Kiloframes - The total number of kiloframes delivered by the frame relay network, by all PVCs across all access facilities.

SDBBEK is the Subtotal Discarded BC + BE Exceeded Kiloframes - The number of total discarded kiloframes induced by Customer access facilities with mismatched speeds. BC represents the data rate allowed under normal conditions across a PVC. BE represents the maximum burst allowed across a PVC; Carrier uses a BE PVC setting to restrict Customer with two different access facility speeds from offering the network more data than the remote location could physically receive (e.g., one access facility has an access speed of 1.544 Mbps and a remote access facility of 56 Kbps; it would be impossible for the remote location to receive continuous burst of 1.544 Mbps speeds). If Customer burst is above BE, the data will be discarded at the entry level port.

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.12 Frame Relay III Service (Continued)

(T)

C. Features (Continued)

(M)

1. Service Standards (Continued)

(b) Components excluded from the calculation of service delivery data rate (and any associated refunds) are:

- Customers with network configuration of less than four PVCs and less than 5,000 kiloframes;
- any act or omission on the part of any third party including, but not limited to, any local access provider;
- data loss during the scheduled maintenance windows;
- data lost resulting from Customer configurations where the egress port is not engineered with enough capacity to handle traffic loads from the remote sites;
- a month in which Customer fails to transmit in aggregate at least 5,000 kiloframes of data;
- back-up PVCs;
- any month in which Customer undergoes network configuration changes, such as upgrades to, or additions of PVCs or access ports;
- discarded frames due to excess BC + BE data (subtracted as part of the service delivery data rate); and
- no credit for the first month of service.

(c) Service Delivery

In the event that actual service delivery data rate falls below committed data rate and Carrier is unable to remedy such failure within 60 days, Carrier will migrate these PVCs that have not met the standard within that 60 day period to a 19.2 Kbps minimum data rate. There is no additional charge for this migration or use of the 19.2 Kbps minimum data rate. After the service is able to meet the minimum, Carrier may migrate the 19.2 Kbps PVCs back to regular Frame Relay III Service.

(M)

(D)

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ORIGINAL

PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.12 Frame Relay III Service (Continued)

C. Features (Continued)

2. Local Access Diversity

Local access diversity provides a diverse physical link through a secondary or alternate route from Customer premise to the access Point-of-Presence (POP). This provides a back-up circuit in the event of a primary circuit failure. Any special construction or non-standard charges incurred by Customer will be the responsibility of Customer.

(D)

(D)

(T)

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.12 Frame Relay III Service (Continued)

(T)

D. Additional Terms and Conditions of Service

(M)

Frame Relay III Service is provided where facilities and operating conditions permit and where technically feasible.

Minimum service period for Frame Relay III Service is one year.

Customer must give Carrier 30-days prior written notice to terminate Frame Relay III Service.

Existing Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires, unless Customer upgrades service. To qualify as an upgrade of service, one of the following must apply:

- Customer must add a new port or PVC to existing network.
- Customer must upgrade the port speed of an existing network.
- Customer must increase the CIR on an existing port or PVC.

In addition to meeting one of the conditions above, Customer must also renew their existing contract at current tariff rates and current contract terms for a term equal to or greater than the remaining months on their original contract, (i.e., if Customer has 13 months remaining on their original contract, Customer must sign another contract equal to two years or greater).

(M)

(T)

(M)

(M)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.13 Enterprise Connections Service**

(T)

A. General

(N)

Business Customers who generate total annual long distance charges of \$6,000.00 up to \$299,999 may enroll in this plan. This plan offers fixed rate voice grade service. All calling card calls will be rated on a fixed rate per-minute usage basis. Intrastate is an add-on to Carrier's interstate offering found in Federal Rate Schedule 3.

Customer must select a one, two, or three-year term commitment. Customer must commit to a minimum annual dollar amount of \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$240,000, or \$299,999 per year of the term commitment. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges and Monthly Recurring Charges (MRCs), including other usage and charges for Carrier's full range of regulated services, except for Voice Intelligent Network - Enhanced Toll Free Service which is excluded. Data usage contributes to eligible dollar amounts when Customer signs a contract that contains both voice and data services.

Rates for this service are in Section 5.13.

B. Restrictions

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, pay station, residential lines, and lines with handicap discounts are not eligible for this plan.

Usage charges for operator assisted calls (0+, 0-), third number billed or collect calls will be counted toward Customer's minimum annual commitment only for Customer lines included in this plan. Customer must specify all lines to be included under this plan. Operator service charges (0-, 0+, third number billed and collect calls) and directory assistance calls will not be discounted, but are included in Customer's commitment level.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.13 Enterprise Connections Service (Continued)**

(T)

B. Restrictions (Continued)

(N)

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on pricing that corresponds to a one-year term and a \$6,000 annual commitment level. The new rates will be effective on the first of the month following a 30-day grace period.

C. Rating of Calls

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

D. Rate Determination

Customer's fixed rates are determined by Customer's annual dollar commitment and the term of the agreement selected by Customer.

E. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$24,000 annually and the actual long distance usage is \$20,000, Customer will be billed for the \$4,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.13 Enterprise Connections Service (Continued)**

(T)

F. Early Termination Charges

(N)

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under Customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater value is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

G. Local Access Facilities

Customer may arrange for local access facilities on its own, or may elect to have Carrier coordinate access arrangements. Access facilities arranged by Carrier will be billed to Customer at rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

H. Contract Liability Extension

If one of the first two conditions and the second and third provision exist, Carrier and Customer may agree to transition Customer to the next lower annual commitment level:

1. If after the ninth month in a one-year contract, Customer is not on schedule to reach their commitment level at the end of the 12 months; or, if after the 11th month in a two or three-year term contract, Customer is not on schedule to reach their commitment level at the end of the first year.
2. Customer must meet at least 75% of the original annual commitment level.
3. Customer must have an original annual commitment level no less than \$12,000.

(N)

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.13 Enterprise Connections Service (Continued)**

(T)

H. Contract Liability Extension (Continued)

(N)

Upon agreement by both Carrier and Customer, Customer's rates will be re-negotiated based on the new adjusted annual commitment level either before the 12th month anniversary date in a one-year contract or within 45 days after the 12th month anniversary date in a two or three-year term contract. This commitment term and volume will not be renegotiated more than once in any consecutive 18-month period. In conjunction with this re-negotiation, Customer will be assessed five percent on the actual long distance usage billed for the subject year. For example, if Customer's original annual commitment was \$48,000 for a two-year term and Customer's actual long distance usage for the first 12 months is \$38,000, then Customer has the option to adjust the commitment level to \$36,000 for a new two-year term. However, Customer will be billed five percent of the \$38,000, which is \$1,900.

If Customer does not re-negotiate the commitment level, the original contract term remains in-place and the minimum annual revenue commitment stated in E., based on the original contract term, will be assessed.

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.14 Simple Connections Service****A. General**

Business Customers who generate \$0 - \$5,999 per year in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls that utilize Carrier's dial-around method are not eligible for Simple Connections. All calling card calls will be rated on a fixed rate per-minute usage basis. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 3 and posted to Carrier's website at www.verizon.com/tariffs.

Toll free features are the same as defined in Carrier's Enterprise Connections Service offering and located in Carrier's Federal Rate Schedule 3. (N)
(N)

Customer must select a month-to-month, one, two or three-year term plan, and must commit to a minimum revenue amount of up to \$5,999 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs). VIN E800 and data usage is excluded.

Rates are found in Section 5.14.

B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand alone voice service. It cannot be combined with data services. Customers using this service will be eligible to participate in the PIC Fee Credit Promotion. No other promotions apply for this service.

Service provided over Wide Area Telephone Service (WATS) lines, payphones, residential lines, and lines with handicap discounts are not eligible for this plan.

Usage charges for Operator Assisted calls will be counted toward Customer's minimum annual commitment. Operator service charges (0-, 0+, Bill to Third Number, Collect calls and Directory Assistance calls) will not be discounted, but are included in Customer's commitment level.

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.14 Simple Connections Service (Continued)

(T)

B. Conditions/Restrictions (Continued)

(N)

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on pricing that corresponds to a month-to-month term. The new rates will be effective on the first of the month following a 30-day grace period.

Customer can only choose month-to-month rates one time during their enrollment in Simple Connections and then upgrade to a term plan in a one-year period.

C. Rating of Calls

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

D. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$3,000 annually and the actual long distance usage is \$2,000, Customer will be billed for the \$1,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level. There will be no shortfall penalty imposed for Customers that sign up for the \$0 - \$2,999 level.

E. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under the customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of greater value is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

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ORIGINAL**PART II - LONG DISTANCE****SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.15 Frame Relay IV Service**

(T)

A. General Description

(N)

Frame Relay IV Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay IV Service uses shared facilities and statistical multiplexing to transport data communications. Frame Relay IV Service delivers bandwidth-on-demand internetworking connections, providing port speeds to DS-3 with PVCs up to 22 Mbps. The service is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the frame relay network through ports. Connectivity to the frame relay network is provided through Permanent Virtual Circuits (PVCs) that provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line the capability to transmit data to multiple destinations.

Frame Relay IV Service is offered to domestic locations where facilities are available, where operating conditions permit and where technically feasible. The service is available for use 24 hours a day, seven days a week. Service applications for locations exceeding 500 miles from existing domestic carrier facilities shall be addressed and priced on an Individual Case Basis (ICB).

B. Rate Elements

The complete service is provided through six service elements:

- Local Access Facility
- National Frame Relay UNI Port
- National Frame Relay NNI - NNI PVC
(NNI refers to a Network-to-Network Interface)
- National Frame Relay NNI - UNI PVC
(UNI refers to a User-to-Network Interface)
- National Frame Relay UNI - UNI PVC
- National Frame Relay NNI Port

1. Local Access Facility

Customers may access the Frame Relay network through 56 Kbps (DS-0), 1.536 Mbps (DS-1), or 44.736 Mbps (DS-3) digital facilities.

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ORIGINAL**PART II - LONG DISTANCE****SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.2 Description of Services (Continued)****4.2.15 Frame Relay IV Service (Continued)**

(T)

B. Rate Elements (Continued)

(N)

2. National Frame Relay UNI Port

The UNI Frame Relay port provides the physical connection between the local access facility and the Frame Relay network. The port also provides the logical termination of the PVCs assigned to the port. The port speed provides the maximum (burst) speed for which Customer is capable of sending or receiving information through an individual port. Customers select a speed for each Frame Relay port, ranging from 56 Kbps to 45 Mbps. The sum of the individual PVC speeds cannot exceed three times the port speed (Oversubscription or Booking Factor: 300%). However, the port speed must be large enough to accommodate the cumulative demand for egress bandwidth of all PVCs connected to the port during any one-second-time interval.

3. National Frame Relay NNI Port

The NNI Frame Relay port provides the physical connection between a local frame relay network or existing customer LAN/WAN and the long distance network. Multiple PVCs can be assigned to an NNI Port. Speeds for each Frame Relay NNI port range from 56 Kbps to DS-1.

4. National PVC

All three types of PVCs provide a logical dedicated communications path (circuit) between two interface ports. The type of interface at each end of the PVC defines the type of PVC (NNI-NNI, NNI-UNI, and UNI-UNI). PVCs use packet switching technology to automatically route around network related failures. PVCs are predefined for each pair of end point devices so a virtual network path (circuit) is always available without call set-up delay. This results in faster access to the network, better response time for end user applications, and a high degree of network security.

5. Committed Information Rate (CIR)

A CIR is assigned to each PVC. The CIR defines the average minimum data transmission rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can exceed the CIR when excess capacity is available on the port and on the network. When excess capacity exists, a burst in the data rate above the average transmission rate, CIR, may be achieved up to the port capacity. Data sent across a virtual connection in excess of the PVC's CIR will be

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.15 Frame Relay IV Service (Continued)

(T)

B. Rate Elements (Continued)

(N)

5. Committed Information Rate (CIR) (Continued)

marked by the network as Discard Eligible (DE); the ingress switch will set the DE bit in the Frame Relay header. In event of network congestion, packets marked Discard Eligible will only be delivered if the instantaneous demand for the output on the transmission channel is equal to or less than the capacity of the queue for that channel.

Rates are found in Section 5.15.

C. Features

1. Service Standards

Service Level Objectives

Carrier's network is designed, provisioned, and managed to achieve the following service levels:

<u>Measurement</u>	<u>National Frame Relay IV Service</u>
Network Availability	99.95%
Mean Time to Repair (MTTR)	4 hours
Delay: Round-Trip/One Way	170 ms/85 ms

D. Additional Terms and Conditions of Service

Frame Relay IV Service is provided where facilities and operating conditions permit and where technically feasible. The Minimum Service Period for Frame Relay IV Service is one year.

Customer must give Carrier 30 days prior written notice to terminate Frame Relay IV Service.

Existing Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires, unless Customer upgrades the service. To qualify as an upgrade of service, one of the following conditions must apply:

- Customer must add a new port or PVC to existing network.
- Customer must upgrade the port speed on an existing network.
- Customer must increase the CIR on an existing port or PVC.

In addition to meeting one of the conditions above, Customer must also renew their existing contract at tariff rates and current contract terms for a term equal to or greater than the remaining months on their original contract, (e.g., if the Customer has 13 months remaining on their contract, Customer must sign another contract equal to two years or greater).

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PART II - LONG DISTANCE**SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)****4.3 General**

- 4.3.1** Conversation Periods are billed in increments of one full minute following the Initial Period (i.e. minimum billing period) unless otherwise provided in this tariff.

Fractional periods are rounded to full period increments for billing purposes.

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PART II - LONG DISTANCE

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.4 Rate Period Table - Intrastate LDMTS Service

(T)

4.4.1 Rate Application Periods*

(T)

Mon	Tues	Wed	Thur	Fri	Sat	Sun
7:00 AM to but not including 7:00 PM						
Peak Rates						
7:00 PM to but not including 7:00 AM						
Off-Peak Rates						

* In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period will be the charge for the whole minute in effect for that rate period.

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(D)

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES

5.1 LDMTS Rates and Charges

A. Customer Dialed Direct Station-to-Station

1. Residential

	<u>Maximum Peak Rate*</u>		<u>Maximum Off-Peak Rate*</u>	
	<u>Initial Minute</u>	<u>Each Add'l Minute</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
InterLATA	\$.50	\$.50	\$.50	\$.50
IntraLATA	.50	.50	.50	.50

2. Business

	<u>Maximum Peak Rate*</u>		<u>Maximum Off-Peak Rate*</u>	
	<u>Initial Minute</u>	<u>Each Add'l Minute</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
InterLATA	\$.50	\$.50	\$.50	\$.50
IntraLATA	.50	.50	.50	.50

B. Customer Dialed Calling Card Station-to-Station

	<u>Maximum Peak Rate*</u>		<u>Maximum Off-Peak Rate*</u>	
	<u>Initial Minute</u>	<u>Each Add'l Minute</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
InterLATA	\$.50	\$.50	\$.50	\$.50
IntraLATA	.50	.50	.50	.50

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	<u>Maximum Peak Rate*</u>		<u>Maximum Off-Peak Rate*</u>	
	<u>Initial Minute</u>	<u>Each Add'l Minute</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
InterLATA	\$.50	\$.50	\$.50	\$.50
IntraLATA	.50	.50	.50	.50

* Current Prices are located in Price List No. 1

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.2 Service Charges and Surcharges**Maximum Per Call*

A.	Calling Card	\$ 5.00
B.	Operator Assisted Station-to-Station	25.00
C.	Operator Assisted Person-to-Person	25.00
D.	Operator Assisted Calling Card Call Completion Station to Station	25.00
E.	Operator Dialed Surcharge	25.00
F.	Inmate Surcharge	25.00
G.	Payphone Compensation	1.00

5.3 Directory Assistance Service Calls

Maximum Rate Per Call* \$20.00

Directory Assistance Call Completion

Per Call N/A
Per Minute per Customer's plan rate or \$.50 maximum rate*

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* Current Prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.4 Voice Intelligent Network - Enhanced Toll Free Service****5.4.1 Enhanced Routing**

Enhanced Routing features for any toll free number are ordered as part of an Enhanced Routing Plan. All features require a minimum of one routing plan per toll free number. Non-recurring Charges (NRCs) are billed per toll free number, per feature installed. Monthly Recurring Charges (MRCs) are billed per toll free number.

The Enhanced Routing features that may be combined in any routing plan are Area Code Routing, Time of Day Routing, Day of Week Routing, Day of the Year Routing, and Call Allocation. Command Routing is available to Enhanced Routing Customers with more than one routing plan for any Enhanced Routing toll free number.

A. Minutes of Use/Monthly Charges Rate Plan

	<u>Maximum Dedicated*</u>	<u>Maximum Switched*</u>
Per Minute	\$.3000	\$.9000
MRC	N/A	50.00

B. For each Enhanced Routing toll free number, the following charges apply for routing plans:

<u>Per Enhanced Monthly Routing Toll Free Number</u>	<u>Maximum MRC*</u>
1 - 3 Routing Plans	\$300.00
4 - 12 Routing Plans	625.00
13 - 99 Routing Plans	875.00

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)**

(T)

5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(N)

5.4.1 Enhanced Routing (Continued)

- C. The following charges apply for installations or changes of the Enhanced Routing features in a routing plan:

<u>Per Enhanced Routing Toll Free Number</u>	<u>Maximum NRC*</u>	<u>Maximum Feature Per Call Rate*</u>	<u>Maximum Change Charge*</u>
Area Code Control	\$400.00	-	\$400.00
Area Code Routing, per feature	400.00	-	400.00
Area Code/Exchange Control (per area code routed at exchange level)	400.00	-	400.00
Area Code/Exchange Routing (per area code routed at exchange level)	400.00	-	400.00
Time of Day Routing, per feature	400.00	-	400.00
Day of Week Routing, per feature	400.00	-	400.00
Day of Year Routing, per feature	400.00	-	400.00
Call Allocation, per feature	400.00	-	400.00
Route Choice	-	-	-
Dialed Number Identification Service**, per trunk group	625.00	-	-
In-Band Real Time ANI (each)	425.00	\$.20	-

* Current prices are located in Price List No. 1.

** Available with dedicated access only.

(N)

Material omitted from this page now appears on Page 107.4.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****5.4.1 Enhanced Routing (Continued)**

- C. The following charges apply for installations or changes of the Enhanced Routing features in a routing plan (Continued):

<u>Per Enhanced Routing Toll Free Number</u>	<u>Maximum NRC*</u>	<u>Maximum Feature Per Call Rate*</u>	<u>Maximum Change Charge*</u>
Out of Band Real Time ANI (each)	\$550.00	\$.20	-
On-Net Route Advance	-	-	-
Command Routing Per Activation of Routing Set	325.00	-	-
		<u>Maximum Per Minute*</u>	
Off-Net Route Advance	-	\$.50	-

Once an Enhanced Routing feature is installed in a routing plan, it may be used in another plan without installation charge if it is reused unchanged. Any changes required to a feature in any routing plan will incur a change charge.

Command Routing is available to any Enhanced Routing toll free number with more than one Enhanced Routing Plan. Routing plans must be loaded in Carrier's network before they can be activated by Command Routing. Any Enhanced Routing toll free number may have up to 99 routing plans.

5.4.2 Interactive Toll Free

- A. Surcharge Features

Maximum Per Call* - \$.50

* Current prices are located in Price List No. 1.

Material omitted from this page now appears on Page 107.1.

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

5.4.2 Interactive Toll Free (Continued)

A. Surcharge Features (Continued)

The features are:

Base Surcharge

Call Referral
Busy/Ring-No-Answer Treatment
Database Routing
Back to Menu
Caller Transfer
Menu/Message Replay

Security Codes
Validated Caller-Entered Codes

(D)

(D)

(D)

Any of the features listed above can be selected and are included in:

<u>Maximum Initial NRC*</u>	<u>Maximum MRC*</u>
\$1,000.00	\$400.00

Change charge for adding and deleting features - \$525.00* per feature

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)****5.4.2 Interactive Toll Free (Continued)****B. Non-Recurring and Monthly Charges (Continued)**

	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>	
Building Block, per program***	\$ 675.00	-	(M)
Carrier-Provided Voicing (per hour of recording)	400.00	-	(T)
Loading Voice From Tape (per hour of recording)	400.00	-	
Script Translations (per hour of recording)	450.00	-	
On-Net Route Advance		\$ 332.00	
Off-Net Route Advance	-	345.50	
Speed Dial, Database Routing, Validated Security Codes, and/or Validated Caller-Entered Codes Installation	-	-	
Voice Slot Storage Charge (per 30-second slot)	-	350.00**	
Agent Transfer Speed Dial Storage			
1-15 Speed Dial Codes	-	300.00	
16-500 Speed Dial Codes	-	500.00	
501-1000 Speed Dial Codes	-	700.00	
1001-3000 Speed Dial Codes	-	1,000.00	
Agent Transfer Direct/Consult and Transfer	4,000.00	-	
Agent Transfer 3-Way Conference	4,250.00	-	

* Current prices are located in Price List No. 1.

** If Customer needs more than a 30-second slot, additional slots will cost \$350.00* each. Each change will incur a \$525.00* change charge fee.

*** Applicable with Agent Transfer, Agent Transfer with Speed-Dial, Caller Transfer, Database Routing, Busy/Ring-No-Answer Announcement, Call Referral, Security Codes, Time/Day Variable Program, Message Announcement, En Route Message, Caller Entered Codes, Back to Menu, Message/Menu Replay (M)(C)
(M)(C)

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(T)

5.4.2 Interactive Toll Free (Continued)

(N)

C. Reports

<u>Per IVR Report</u>	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>
Management Reports	\$450.00	-
Marketing Reports	450.00	-
Raw Data Reports	450.00	-
Monthly Reports	-	\$450.00
Weekly Reports	-	500.00
<u>Per Other Reports</u>		
Area Code (NPA) Report	400.00	-
Call Duration Summary	400.00	-
Call Summary by Hour	400.00	-
Near Real Time CDR Tool	400.00	-
Non-Summarized CDRs	400.00	-
NPA-NXX Report	400.00	-
Status Code Summary	400.00	-
Monthly Reports		335.00
Weekly Reports		350.00

5.4.3 Other Charges**A. Expedite Charges**

If Customer requests that an order for IVR be expedited, a \$775.00* charge will apply. Customer can also expedite orders for domestic dedicated circuits of DS3 or lower bandwidths for a charge of \$800.00*.

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)**

(N)

5.4.3 Other Charges (Continued)

B. There is a \$50.00* NRC for each toll free number.

C. Toll Free Directory Listing (up to three listings) \$50.00* each

5.4.4 Discount Plan

The following table can only be applied to minutes of use.

<u>Annual Commitment Usage</u>	<u>Maximum Discount Amount One-Year Term*</u>	<u>Maximum Discount Amount Two-Year Term*</u>	<u>Maximum Discount Amount Three-Year Term*</u>
\$120,000	4%	6%	10%
240,000	6%	10%	20%
360,000	10%	20%	25%
480,000	20%	25%	30%
720,000	25%	30%	35%
960,000	30%	35%	40%

Total contract based on monthly usage and term commitment.

5.4.5 Other Discounts**Installation Waiver**

For new or existing Customers that commit to a two or more year term, Carrier may give a credit up to \$2,000 for NRCs for the life of the contract. If Customer terminates a term agreement within two years after installation of service, Customer may be assessed the full amount of the credit for waived charges as well as any early termination charges per this Tariff for the applicable service.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.5 Digital Private Line Service**

This service is no longer available to new Customers.

Rates for Digital Private Line Service are based on mileage between Carrier's Points-of-Presence (POPs) and on bandwidth. Mileage calculations follow the formula in Section 2.16. A complete private line circuit includes the following elements.

Inter Office Channel - POP to POP transport.

Local Access Facilities - access line on both the originating and terminating ends of the circuit.

Central Office Connection - on both the originating and terminating ends of the circuit.

Access Coordination Fee (Optional) - on both the originating and terminating ends of the circuit.

5.5.1 Inter Office Channel

Charges include a Nonrecurring Charge (NRC), a Monthly Recurring Charge (MRC), and a monthly per mile rate.

<u>Service Type</u>	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>	<u>Maximum Per Mile Rate*</u>
DS-0	\$ 200.00	\$ 610.00	\$.52
DS-1	1,000.00	5,800.00	7.20
DS-3	2,000.00	33,000.00	90.00

5.5.2 Local Access Facilities

Carrier will coordinate access arrangements for Customer. Access facilities arranged by Carrier will be billed to Customer at the rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

5.5.3 Central Office Connection

Central office connection charges apply on both the originating and terminating ends of a circuit, and are determined based on the type of access interconnected. The central office connection charge includes both a NRC and a MRC.

<u>Service Type</u>	<u>Maximum NRC (per end)*</u>	<u>Maximum MRC (per end)*</u>
DS-0	\$ 400.00	\$ 40.00
DS-1	600.00	400.00
DS-3	1,000.00	980.00

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.5 Digital Private Line Service (Continued)

5.5.4 Access Coordination Fee

Access coordination charges apply on both the originating and terminating ends of the circuit. The access coordination charge includes both a NRC and a MRC.

<u>Service Type</u>	<u>Maximum NRC (per end)*</u>	<u>Maximum MRC (per end)*</u>
DS-0	\$ 400.00	\$ 58.00
DS-1	410.00	150.00
DS-3	4,400.00	240.00

5.5.5 Discount Plans

Carrier offers discounts based on the term of Customer's commitment to Carrier's service and based on Customer's total MRC volume of services ordered. To determine the applicable discount, add the MRCs (both fixed and mileage sensitive) for the inter office channel portion of all circuits ordered by Customer. Then, see the following tables to determine the minimum monthly revenue commitment level for Customer. Depending on the length of the term Customer has selected, the percentage discount will be applied to the inter office channel charges, by circuit type. For example, if Customer orders a DS-1 and a DS-3, totaling \$19,000 in MRCs, for a one-year term, the discount on the inter office channel portion of the DS-1 circuit will be 34%, and the discount on the inter office channel portion of the DS-3 will be 13%.

A. DS-0 Term Plans

<u>Min. Monthly Revenue Commitment</u>	<u>One Year*</u>	<u>Two Year*</u>	<u>Three Year*</u>
\$ 2,000	3.5%	5%	6%
5,000	3.5%	5%	6%
10,000	3.5%	5%	6%
25,000	3.5%	5%	6.5%
50,000	3.5%	5%	7%
75,000	3.5%	5%	7.5%
100,000	4%	5.5%	8%
200,000	4.5%	6%	8.5%
350,000	5%	6.5%	9%
500,000	5%	6.5%	9%

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.5 Digital Private Line Service (Continued)**

(T)

5.5.5 Discount Plans (Continued)

(T)

B. DS-1 Term Plans

(M)

<u>Min. Monthly Revenue Commitment</u>	<u>One Year*</u>	<u>Two Year*</u>	<u>Three Year*</u>
\$ 2,000	7.5%	8.5%	10.5%
5,000	11.5%	14%	17.5%
10,000	17%	18%	19%
25,000	18%	18.5%	20%
50,000	18%	20%	22.5%
75,000	20.5%	21%	23.5%
100,000	22%	22.5%	24.5%
200,000	23.5%	24%	25.5%
350,000	24%	24.5%	26%
500,000	24.5%	25%	26.5%
750,001 +	25%	25.5%	28%

C. DS-3 Term Plans

<u>Min. Monthly Revenue Commitment</u>	<u>One Year*</u>	<u>Two Year*</u>	<u>Three Year*</u>
\$ 2,000	.5%	1%	3%
5,000	1%	3.5%	5.5%
10,000	6.5%	7%	7.5%
25,000	7.5%	8%	8.5%
50,000	8.5%	9%	9.5%
75,000	9%	9.5%	10%
100,000	9.5%	10.5%	11%
200,000	10.5%	11.5%	12%
350,000	12.5%	13.5%	14%
500,000	16%	17.5%	19%
750,001 +	16%	18%	19.5%

(M)

* Current prices are located in Price List No. 1.

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**ADMINISTRATIVELY
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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)**

(T)

5.5 Digital Private Line Service (Continued)

(T)

5.5.6 Additional Features

(T)

A. Multiplexing

Carrier's DS-1 multiplexing feature allows Customers to derive up to 24 channels on a DS-1 facility. This feature is offered where facilities exist. Customer must provide compatible customer premises equipment. The NRC applies for each DS-1. Digital channels derived at the central office may be connected to another digital service at the same central office. (T)

<u>Service</u>	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>
DS-1 Multiplexing	\$2,000.00	\$2,190.00

- B. If Customer requests that an order for DS-0 or DS-1 service be expedited, a maximum charge of \$3,000.00* will apply. (T)

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service**

(T)

5.6.1 Large Business Voice I Service

(T)

This service is no longer available to new Customers.

A. Switched Access Service - Maximum Rate Per Minute***TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5
<u>\$24,000</u>					
InterLATA	\$.413	\$.412	\$.410	\$.409	\$.408
IntraLATA	.391	.390	.0389	.388	.387
Toll Free	.431	.429	.428	.426	.425
<u>\$36,000</u>					
InterLATA	.410	.409	.408	.407	.406
IntraLATA	.389	.388	.387	.386	.385
Toll Free	.428	.426	.425	.424	.422
<u>\$48,000</u>					
InterLATA	.408	.407	.406	.404	.403
IntraLATA	.387	.386	.385	.384	.383
Toll Free	.425	.424	.422	.421	.420
<u>\$60,000</u>					
InterLATA	.406	.404	.403	.402	.401
IntraLATA	.385	.384	.383	.382	.381
Toll Free	.422	.421	.420	.418	.417
<u>\$84,000</u>					
InterLATA	.402	.401	.400	.398	.397
IntraLATA	.382	.381	.381	.380	.379
Toll Free	.418	.417	.415	.414	.413

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued)**

(T)

5.6.1 Large Business Voice I Service (Continued)

(T)

A. Switched Access Service - Maximum Rate Per Minute* (Continued)**TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5
<u>\$120,000</u>					
InterLATA	\$.401	\$.400	\$.398	\$.397	\$.396
IntraLATA	.381	.381	.380	.379	.378
Toll Free	.417	.415	.414	.413	.411
<u>\$240,000</u>					
InterLATA	.400	.398	.397	.396	.395
IntraLATA	.381	.380	.379	.378	.377
Toll Free	.415	.414	.413	.411	.410
<u>\$360,000</u>					
InterLATA	.398	.397	.396	.395	.394
IntraLATA	.380	.379	.378	.377	.376
Toll Free	.414	.413	.411	.410	.408

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued)**

(T)

5.6.1 Large Business Voice I Service (Continued)

(T)

B. Dedicated Access Service - Maximum Rate Per Minute***TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5
<u>\$24,000</u>					
InterLATA	\$.385	\$.384	\$.383	\$.382	\$.381
IntraLATA	.372	.372	.371	.370	.369
Toll Free	.388	.387	.386	.386	.385
<u>\$36,000</u>					
InterLATA	.383	.382	.381	.380	.379
IntraLATA	.371	.370	.369	.369	.368
Toll Free	.386	.386	.385	.384	.383
<u>\$48,000</u>					
InterLATA	.381	.380	.379	.378	.377
IntraLATA	.369	.369	.368	.367	.366
Toll Free	.385	.384	.383	.382	.381
<u>\$60,000</u>					
InterLATA	.379	.378	.377	.377	.376
IntraLATA	.368	.367	.366	.365	.365
Toll Free	.383	.382	.381	.380	.379
<u>\$84,000</u>					
InterLATA	.376	.375	.374	.373	.372
IntraLATA	.365	.364	.363	.362	.362
Toll Free	.379	.378	.377	.376	.375

* Current prices are located in Price List No. 1.

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ORIGINAL**PART II - LONG DISTANCE****SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued)**

(T)

5.6.1 Large Business Voice I Service (Continued)

(T)

B. Dedicated Access Service - Maximum Rate Per Minute* (Continued)**TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3	4	5
<u>\$120,000</u>					
InterLATA	\$.375	\$.374	\$.373	\$.372	\$.371
IntraLATA	.364	.363	.362	.362	.361
Toll Free	.378	.377	.376	.375	.374
<u>\$240,000</u>					
InterLATA	.374	.373	.372	.371	.370
IntraLATA	.363	.362	.362	.361	.360
Toll Free	.377	.376	.375	.374	.373
<u>\$360,000</u>					
InterLATA	.371	.370	.369	.368	.368
IntraLATA	.361	.360	.359	.359	.358
Toll Free	.374	.373	.372	.371	.371

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued)****5.6.2 Large Business Voice II Service**

This service is no longer available to new Customers, effective August 1, 2002.

(C)

A. Switched Access Service - Maximum Rate Per Minute***TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3
<u>\$24,000</u>			
InterLATA	\$.444	\$.430	\$.422
IntraLATA	.444	.430	.422
Toll Free	.448	.434	.426
<u>\$36,000</u>			
InterLATA	.443	.429	.422
IntraLATA	.443	.429	.422
Toll Free	.447	.433	.426
<u>\$48,000</u>			
InterLATA	.441	.427	.420
IntraLATA	.441	.427	.420
Toll Free	.445	.431	.424
<u>\$60,000</u>			
InterLATA	.440	.426	.419
IntraLATA	.440	.426	.419
Toll Free	.444	.430	.423
<u>\$84,000</u>			
InterLATA	.438	.424	.417
IntraLATA	.438	.424	.417
Toll Free	.442	.428	.421

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued)**

(T)

5.6.2 Large Business Voice II Service (Continued)

(T)

A. Switched Access Service - Maximum Rate Per Minute* (Continued)**TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3
<u>\$120,000</u>			
InterLATA	\$.436	\$.422	\$.416
IntraLATA	.436	.422	.416
Toll Free	.440	.426	.420
<u>\$180,000</u>			
InterLATA	.434	.421	.414
IntraLATA	.434	.421	.414
Toll Free	.438	.425	.418
<u>\$240,000</u>			
InterLATA	.432	.419	.412
IntraLATA	.432	.419	.412
Toll Free	.436	.423	.416
<u>\$300,000</u>			
InterLATA	.431	.418	.411
IntraLATA	.431	.418	.411
Toll Free	.435	.422	.415
<u>\$360,000</u>			
InterLATA	.430	.417	.411
IntraLATA	.430	.417	.411
Toll Free	.434	.421	.415

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued) (T)****5.6.2 Large Business Voice II Service (Continued) (T)****B. Dedicated Access Service - Maximum Rate Per Minute***

	<u>TERM OF COMMITMENT (YEARS)</u>		
Annual Revenue Commitment	1	2	3
<u>\$24,000</u>			
InterLATA	\$.393	\$.384	\$.379
IntraLATA	.393	.384	.379
Toll Free	.397	.388	.383
<u>\$36,000</u>			
InterLATA	.392	.383	.378
IntraLATA	.392	.383	.378
Toll Free	.396	.387	.382
<u>\$48,000</u>			
InterLATA	.391	.382	.377
IntraLATA	.391	.382	.377
Toll Free	.395	.386	.381
<u>\$60,000</u>			
InterLATA	.389	.380	.376
IntraLATA	.389	.380	.376
Toll Free	.393	.384	.380
<u>\$84,000</u>			
InterLATA	.388	.379	.375
IntraLATA	.388	.379	.375
Toll Free	.392	.383	.379

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued)**

(T)

5.6.2 Large Business Voice II Service (Continued)

(T)

B. Dedicated Access Service - Maximum Rate Per Minute* (Continued)**TERM OF COMMITMENT (YEARS)**

Annual Revenue Commitment	1	2	3
<u>\$120,000</u>			
InterLATA	\$.386	\$.377	\$.373
IntraLATA	.386	.377	.373
Toll Free	.390	.381	.377
<u>\$180,000</u>			
InterLATA	.385	.377	.372
IntraLATA	.385	.377	.372
Toll Free	.389	.381	.376
<u>\$240,000</u>			
InterLATA	.383	.375	.371
IntraLATA	.383	.375	.371
Toll Free	.387	.379	.375
<u>\$300,000</u>			
InterLATA	.381	.373	.369
IntraLATA	.381	.373	.369
Toll Free	.385	.377	.373
<u>\$360,000</u>			
InterLATA	.380	.372	.368
IntraLATA	.380	.372	.368
Toll Free	.384	.376	.372

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ORIGINAL**PART II - LONG DISTANCE****SECTION 5 - RATES AND CHARGES (Continued)****5.6 Large Business Voice Service (Continued) (T)****5.6.3 Service Charges and Surcharges (T)**

	Maximum Per Call*	
A. Calling Card	\$2.40	(T)
B. Operator Assisted Station to Station	5.45	
C. Operator Assisted Person to Person	8.50	
D. Operator Assisted Calling Card Call Completion Station to Station	4.45	
E. Operator Dialed	3.00	
F. Directory Assistance	3.10	
G. Payphone Compensation	.31	(T)

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.7 10K Flat Rate Connections Service

This service is no longer available to new Customers.

	<u>Term Commitment</u>		
	<u>One-Year</u>	<u>Two-Year</u>	<u>Three Year</u>
Maximum Per Minute Rate*	\$.42	\$.41	\$.40

5.8 5K Flat Rate Connections Service

This service is no longer available to new Customers.

Maximum Per Minute Rate* \$.40

5.9 Calling Card Options - Conference Calling

Maximum Rate Per Leg Charge \$10.00

Per minute charges apply in accordance with LDMTS rates.

5.10 Great Connections Service

This service is no longer available to new Customers.

Maximum Per Minute Rate* \$.40

* Current prices are located in Price List No. 1.

(C)

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.11 Digital Private Line II Service**

Unless otherwise noted, the following rates and charges will remain in effect for the term of Customer's contract.

Rates for Digital Private Line II Service are based on mileage between Carrier's Points-of-Presence (POPs) and bandwidth. Mileage calculations are in Section 2.16. A "full service" (T) private line circuit includes the following elements:

Transport - Interexchange Carrier POP to interexchange Carrier POP. (C)
Local Access Facilities - access line on both the originating and terminating ends of the circuit.

A. Transport (C)

Charges include a Nonrecurring Charge (NRC), and a Monthly Recurring Charge (MRC) that is either a minimum charge or a per mile rate, whichever is greater. Rates for mileage bands are based on a per circuit basis.

Service Type	Maximum NRC*	Maximum MRC*	Mileage Band	Maximum Per Mile Rate*	
DDS 56 Kbps (T)	\$ 200.00	\$ 600.00	1 - 500 Miles	\$1.70	(T)
			501 - 1000 Miles	1.70	
			1001- 1500 Miles	1.70	
			1501 + Miles	1.70	
DS-1	1,000.00	1,300.00	1 - 500 Miles	4.50	(T)
			501 - 1000 Miles	4.50	
			1001 - 1500 Miles	4.50	
			1501 + Miles	4.50	

* Current prices are located in Price List No.1.

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.11 Digital Private Line II Service (Continued)

B. Local Access Facilities Charges

- Access Coordination Fee (ACF) - Amount assessed per access circuit when Customer appoints Carrier as the single point of contact for their access. The ACF permits Carrier to recoup costs of designing and testing a circuit, generating and issuing Access Service Requests (ASRs), coordinating any other activity required to ensure timely installation. Additionally, the ACF assures Customer that Carrier will provide ongoing maintenance and trouble resolution for the life of the access arrangement. (N)
- Central Office Connection Fee (COC) - Designed to recover Carrier's investment in the digital cross-connect equipment necessary to provide service, to recover costs associated with the management and maintenance of equipment and Carrier's testing, wiring, and cross-connecting of the circuit. COC fee is assessed per access circuit.
- Entrance Facility Charge (EFC) - An access circuit that carries traffic from the Serving Wire Center (SWC) to Carrier's POP. Carrier does not own these facilities, but rather leases facilities from an access provider. Carrier charges EFC to recover costs when utilizing these facilities for a Customer Provided Access (CPA) service with an access provider. This charge is included in the full service circuit price. (N)
- Local Access Facilities - Carrier will setup access arrangements on behalf of Customer when full-service Digital Private Line II Service is purchased. Access facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. (T)

Carrier must also set up access arrangements on behalf of Customer as requested for services purchased. Any charges associated with provisioning of the access service, including but not limited to, local access charges, coordination charges, access service order charges, or any other charges associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRCs incurred in association with obtaining access regardless of contract term. Any such charges as described above will be passed through to Customer in accordance with this Tariff.

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.11 Digital Private Line II Service (Continued)

B. Local Access Facilities Charges (Continued)

Access Arrangements	Local Access	ACF	COC	EFC	Applies
Full Service	Yes	Yes	Yes	No	One year term only
Customer Provided Access to SWC	No	No	Yes	Yes	All terms

	ACF		COC		EFC	
Circuit Speed	MRC	NRC	MRC	NRC	MRC	NRC
DDS	\$ 35.00	\$275.00	\$ 27.50	\$110.00	\$ 22.00	NA
DS-1	\$110.00	\$275.00	\$330.00	\$110.00	\$215.00	NA

C. Additional Discounts

Term Discount Plan

Carrier will discount all MRCs for Digital Private Line II Service. This discount will be based on Customer's contract term. The following elements will apply to transport only:

<u>Term Commitment</u>	<u>Maximum* Discount Applied**</u>
Two-Year	30%
Three-Year	40%

NRC Waiver

Carrier will waive all NRCs for transport and local access rates. To qualify for the NRC waiver, Customer must agree to a minimum term of two years or greater.

Expedite Charge

If Customer requests that an order for DDS 56 Kbps and DS-1 service be expedited, a maximum charge of \$1,500.00** will apply.

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.12 Frame Relay III Service

This service is no longer available to new Customers.

(C)

Unless otherwise noted, the following rates and charges will remain in effect for the full term of Customer's contract.

A. Local Access Facilities

Carrier will setup access arrangements on behalf of Customer when full service Frame Relay III Service is purchased.

Access facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.12 Frame Relay III Service (Continued)**

(T)

B. Port

(M)

Charges include a Nonrecurring Charge (NRC) and a Monthly Recurring Charge (MRC) based on the speed of the port connection (i.e., 56 Kbps to 1.544 Mbps). Charges apply per port for each frame relay access facility to the network supporting Frame Relay III Service. Each port can accommodate multiple Permanent Virtual Circuits (PVCs). A port added to the network after initial installation will be considered a new element and the nonrecurring and monthly charges will both apply.

<u>Speed (Kbps)</u>	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>
56/64 Kbps	\$600.00	\$ 433.75
128 Kbps	600.00	578.20
192 Kbps	600.00	674.50
256 Kbps	600.00	760.10
320 Kbps	600.00	858.50
384 Kbps	600.00	963.40
448 Kbps	600.00	1,049.00
512 Kbps	600.00	1,123.90
576 Kbps	600.00	1,191.00
640 Kbps	600.00	1,224.00
704 Kbps	600.00	1,257.00
768 Kbps	600.00	1,290.00
896 Kbps	600.00	1,356.00
1,024 Kbps	600.00	1,532.00
1,280 Kbps	600.00	1,620.00
1,544 Mbps	600.00	1,780.00

(M)

* Current prices are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.12 Frame Relay III Service (Continued)**

(T)

C. User-to-Network Interface - Permanent Virtual Circuit (UNI PVC)

(M)

1. Charges include a NRC and a MRC for each PVC, based on the Committed Information Rate (CIR) selected. PVCs added to the network after initial installation will be considered new elements and the non-recurring and monthly charges will apply.

<u>PVC/CIR</u>	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>
0	\$55.00	\$ 43.50
16	55.00	53.00
19.2	55.00	65.00
32	55.00	70.00
38.4	55.00	92.00
56/64	55.00	109.00
128	55.00	470.00
192	55.00	567.00
256	55.00	660.00
320	55.00	782.00
384	55.00	868.00
448	55.00	984.00
512	55.00	1,075.00
576	55.00	1,105.00
640	55.00	1,310.00
704	55.00	1,425.00
768	55.00	1,535.00
832	55.00	1,615.00
896	55.00	1,725.00
960	55.00	1,840.00
1,024	55.00	1,950.00

2. If Customer chooses to purchase a management PVC which will be utilized as part of a network service, the management PVC must originate at Customer's premises and terminate at the associated Carrier Center. For management PVC rate, please refer to zero CIR MRC and NRC in C.1.

(M)

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.12 Frame Relay III Service (Continued)**

(T)

C. User-to-Network Interface - Permanent Virtual Circuit (UNI PVC) (Continued)

(M)

3. If Customer chooses to purchase an international management PVC, which will be utilized as part of a network service, the international management PVC must originate at Customer's international premises and terminate at the associated Carrier Center. International Frame Relay Service is offered on an individual case basis.

D. Virtual Network-to-Network Interface (NNI) Port

For each Virtual NNI Port, a NRC and a MRC are applied per LATA, based on the Virtual NNI Port speed required. The Virtual NNI Port must be large enough to accommodate the cumulative egress of all PVCs connected to the NNI. It will be at least as large as the sum of the CIRs for all PVCs connected to it and at least as large as the largest User to Network Interface (UNI) port connected to it. The Virtual NNI Port should be approximately equal to or less than one third of the aggregate of the UNI port speeds connected to it.

<u>Virtual NNI Port Speed (Kbps)</u>	<u>Maximum NRC*</u>	<u>Maximum MRC*</u>
64	\$300.00	\$ 292.00
128	300.00	384.00
192	300.00	476.00
256	300.00	568.00
384	300.00	752.00
512	300.00	936.00
768	300.00	1,304.00
1024	300.00	1,672.00
1544	300.00	2,419.50

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.12 Frame Relay III Service (Continued)**

(T)

E. Virtual Network-to-Network Interface - Permanent Virtual Circuit (NNI PVC)

(M)

1. Charges include a NRC and a MRC for each PVC, based on the CIR selected. PVCs added to the network after initial installation will be considered new elements and the non-recurring and monthly charges will apply.

<u>PVC/CIR</u>	Maximum <u>NRC*</u>	Maximum <u>MRC*</u>
0	\$55.00	\$ 43.50
16	55.00	53.00
19.2	55.00	65.00
32	55.00	70.00
38.4	55.00	92.00
56/64	55.00	109.00
128	55.00	470.00
192	55.00	567.00
256	55.00	660.00
320	55.00	782.00
384	55.00	868.00
448	55.00	984.00
512	55.00	1,075.00
576	55.00	1,105.00
640	55.00	1,310.00
704	55.00	1,425.00
768	55.00	1,535.00
832	55.00	1,615.00
896	55.00	1,725.00
960	55.00	1,840.00
1,024	55.00	1,950.00

(M)

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.12 Frame Relay III Service (Continued)

F. Additional Charges

PVC Reconfiguration

This charge is for changing the configuration of a PVC and applies each time a PVC is reconfigured.

	Maximum
	<u>NRC*</u>
Per PVC	\$55.00

G. Discount Plans

Carrier offers discounts based on the term of Customer's commitment to Carrier's service. Customers may subscribe to Frame Relay III Service for term plans for one, two or three years. The Monthly Revenue Commitment will be determined by the total Monthly Recurring Charges (MRCs) before discounts. Discounts apply to MRCs for ports, PVCs (UNI, NNI, management), and Virtual NNI Ports. Discounts do not apply to local access facilities, NRCs, or expedite fees. (C)

For any term plan, the rates and term plan discounts will be fixed for the term at the discounts listed in this section, applicable when Customer subscribes to the service. The term will begin on the in-service date for the first circuit in the network.

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PART II - LONG DISTANCE

SECTION 5 - RATES AND CHARGES (Continued)

5.12 Frame Relay III Service (Continued)

G. Discount Plans (Continued)

(T)

If additional sites are added to Customer's Frame Relay III Service after the initial subscription to a term plan, such sites will be incorporated into Customer's term plan and will have the same termination date as Customer's original term.

Term Plan

Maximum Min. Monthly Revenue Commitment*	One-Year*	Maximum Term Two-Year*	Three-Year*
\$ 4,000	4%	4%	4%
5,000	4%	4%	5%
8,000	4%	4%	5%
13,000	4%	5%	5%
21,000	4%	5%	6%
28,000	5%	5%	6%
53,000	5%	5%	6%

H. Other Discounts

(T)

NRC Waiver

For Customers who commit to a two or more year term, Carrier may waive NRCs for the ports, PVCs (UNI, NNI, management), Virtual NNI Ports, and/or standard local access facilities elements. The expedite fee will not be subject to the NRC waiver. If Customer terminates a term agreement within two years after installation of service, Customer will be assessed a pro rata amount of the credit for waived charges as well as any early termination charges per the Tariff for the applicable service. (C)

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.12 Frame Relay III Service (Continued)****I. Contract Expiration (T)**

Upon contract expiration, the term will be automatically extended at the one-year term plan rates and discounts, unless 30 days prior to the end of the term, written notice is given to Carrier that Customer does not want an extension, or Customer subscribes to another term plan and the rates of the new term apply.

J. Additional Features (T)**Expedite Fee**

If Customer requests that an order for Frame Relay III Service be expedited, a maximum charge of \$1,500.00* will apply per node.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.13 Enterprise Connections Service**

(T)

A. Switched Access Service - Maximum Rate Per Minute*

(N)

Annual Revenue Commitment	<u>TERM OF COMMITMENT (YEARS)</u>		
	1	2	3
<u>\$6,000 - \$11,999</u>			
InterLATA	\$.4288	\$.4278	\$.4268
IntraLATA	.4288	.4278	.4268
Toll Free	.4288	.4278	.4268
<u>\$12,000 - \$23,999</u>			
InterLATA	.4278	.4268	.4258
IntraLATA	.4278	.4268	.4258
Toll Free	.4278	.4268	.4258
<u>\$24,000 - \$35,999</u>			
InterLATA	.4268	.4258	.4248
IntraLATA	.4268	.4258	.4248
Toll Free	.4268	.4258	.4248
<u>\$36,000 - \$47,999</u>			
InterLATA	.4258	.4248	.4238
IntraLATA	.4258	.4248	.4238
Toll Free	.4258	.4248	.4238
<u>\$48,000 - \$59,999</u>			
InterLATA	.4248	.4238	.4228
IntraLATA	.4248	.4238	.4228
Toll Free	.4248	.4238	.4228

* Current rates are located in Price List No. 1.

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.13 Enterprise Connections Service (Continued)**

(T)

A. Switched Access Service - Maximum Rate Per Minute* (Continued)

(N)

Annual Revenue Commitment	<u>TERM OF COMMITMENT (YEARS)</u>		
	1	2	3
<u>\$60,000 - \$83,999</u>			
InterLATA	\$.4238	.4228	.4218
IntraLATA	.4238	.4228	.4218
Toll Free	.4238	.4228	.4218
<u>\$84,000 - \$119,999</u>			
InterLATA	.4228	.4218	.4208
IntraLATA	.4228	.4218	.4208
Toll Free	.4228	.4218	.4208
<u>\$120,000 - \$179,999</u>			
InterLATA	.4218	.4208	.4198
IntraLATA	.4218	.4208	.4198
Toll Free	.4218	.4208	.4198
<u>\$180,000 - \$239,999</u>			
InterLATA	.4208	.4198	.4188
IntraLATA	.4208	.4198	.4188
Toll Free	.4208	.4198	.4188
<u>\$240,000 - \$299,999</u>			
InterLATA	.4198	.4188	.4178
IntraLATA	.4198	.4188	.4178
Toll Free	.4198	.4188	.4178

* Current rates are located in Price List No. 1.

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ORIGINAL**PART II - LONG DISTANCE****SECTION 5 - RATES AND CHARGES (Continued)****5.13 Enterprise Connections Service (Continued)****B. Dedicated Access Service - Maximum Rate Per Minute***

Annual Revenue Commitment	<u>TERM OF COMMITMENT (YEARS)</u>		
	1	2	3
<u>\$6,000 - \$11,999</u>			
InterLATA	\$.3698	\$.3688	\$.3678
IntraLATA	.3698	.3688	.3678
Toll Free	.3698	.3688	.3678
<u>\$12,000 - \$23,999</u>			
InterLATA	.3688	.3678	.3668
IntraLATA	.3688	.3678	.3668
Toll Free	.3688	.3678	.3668
<u>\$24,000 - \$35,999</u>			
InterLATA	.3678	.3668	.3658
IntraLATA	.3678	.3668	.3658
Toll Free	.3678	.3668	.3658
<u>\$36,000 - \$47,999</u>			
InterLATA	.3668	.3658	.3648
IntraLATA	.3668	.3658	.3648
Toll Free	.3668	.3658	.3648
<u>\$48,000 - \$59,999</u>			
InterLATA	.3658	.3648	.3638
IntraLATA	.3658	.3648	.3638
Toll Free	.3658	.3648	.3638

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.13 Enterprise Connections Service (Continued)**

(T)

B. Dedicated Access Service - Maximum Rate Per Minute* (Continued)

(N)

TERM OF COMMITMENT (YEARS)**Annual Revenue
Commitment****1****2****3****\$60,000 - \$83,999**

InterLATA

\$.3648

\$.3638

\$.3628

IntraLATA

.3648

.3638

.3628

Toll Free

.3648

.3638

.3628

\$84,000 - \$119,999

InterLATA

.3638

.3628

.3618

IntraLATA

.3638

.3628

.3618

Toll Free

.3638

.3628

.3618

\$120,000 - \$179,999

InterLATA

.3628

.3618

.3608

IntraLATA

.3628

.3618

.3608

Toll Free

.3628

.3618

.3608

\$180,000 - \$239,999

InterLATA

.3618

.3608

.3598

IntraLATA

.3618

.3608

.3598

Toll Free

.3618

.3608

.3598

\$240,000 - \$299,999

InterLATA

.3608

.3598

.3588

IntraLATA

.3608

.3598

.3588

Toll Free

.3608

.3598

.3588

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PART II - LONG DISTANCE**SECTION 5 - RATES AND CHARGES (Continued)****5.13 Enterprise Connections Service (Continued)**

C.	Calling Card, per minute	\$.10	(T)
D.	Service Charges and Surcharges		(N)
		<u>Maximum*</u> <u>Per Call</u>	
1.	Calling Card	\$2.40	
2.	Operator Assisted Station to Station	5.45	
3.	Operator Assisted Person to Person	8.50	
4.	Operator Assisted Calling Card Call Completion	4.45	
5.	Operator Dialed	3.00	
6.	Payphone Compensation	.31	
7.	Directory Assistance	3.10	

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SECTION 5 - RATES AND CHARGES (Continued)**5.14 Simple Connections Service****A. Switched Access Service - Maximum Rate Per Minute*****TERM OF COMMITMENT (YEARS)**

<u>Annual Revenue Commitment</u>	<u>Month to Month</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
<u>\$0 - \$2,999</u>				
Outbound	\$.4951	\$.4823	\$.4813	\$.4803
Toll Free	.4951	.4823	.4813	.4803
<u>\$3,000 - \$5,999</u>				
Outbound	\$.4676	\$.4566	\$.4556	\$.4546
Toll Free	.4676	.4566	.4556	.4546

B. Calling Card, per minute \$.40**C. Service Charges and Surcharges**

	<u>Maximum* Per Call</u>
1. Calling Card	\$ 2.40
2. Operator Assisted Station to Station	5.45
3. Operator Assisted Person to Person	8.50
4. Operator Assisted Calling Card Call Completion	4.45
5. Operator Dialed	3.00
6. Payphone Compensation	.31
7. Directory Assistance	3.10

(N)

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SECTION 5 - RATES AND CHARGES (Continued)

5.15 Frame Relay IV Service

Unless otherwise noted, the following rates and charges will remain in effect for the full term of Customer's contract.

A. Local Access Facilities

Carrier will establish access arrangements on behalf of Customer when Full Service Frame Relay IV Service is purchased.

Under the terms of the Full Service Agreement, Carrier will order access facilities. Coordination of installation, maintenance, repair, test and turn-up will be coordinated by Carrier with the company(ies) supplying the access services. Customer will be billed for the access at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

1. Local Access Coordination Charges

- Access Coordination Charges are applied on a per-access line basis.
- Access Coordination Charges are waived for contract terms greater than one year.

Nonrecurring Local Access Coordination Charges

DS-0	\$ 25
DS-1	50
DS-3	100

B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below)

1. Low Speed National UNI Port

Charges include a Monthly Recurring Charge (MRC) based on the speed of the port connection (i.e., 56 Kbps to 1.536 Mbps). Charges apply per UNI port for each frame relay access facility to the network supporting Frame Relay IV Service. Each port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that port. This interface transports data traffic to and from Customer's facilities to Carrier's network for transport to, for example, other Customer facility locations.

(N)

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SECTION 5 - RATES AND CHARGES (Continued)

5.15 Frame Relay IV Service (Continued)

B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below) (Continued)

2. Low Speed National NNI Port

Charges include a Monthly Recurring Charge (MRC) based on the speed of the port connection (i.e., 56 Kbps to 1.536 Mbps). Charges apply per port for each NNI frame relay inter network connection supporting Frame Relay IV Service. This interface transports data traffic to and from Customer's LAN/WAN facilities or Local Frame Relay network service to Carrier's interLATA Interstate network for transport to, for example, other Customer facility locations.

3. Rate Schedule

<u>Port Speeds</u>	<u>UNI MRC</u>	<u>NNI MRC</u>
56 Kbps	\$ 85.00	ICB
64 Kbps*	85.00	ICB
128 Kbps*	200.00	ICB
256 Kbps*	240.00	ICB
384 Kbps	320.00	ICB
512 Kbps*	420.00	ICB
768 Kbps*	520.00	ICB
1.536 Mbps	720.00	ICB

* Where Available

4. National Low Speed PVC - NNI-NNI PVC, NNI-UNI PVC, and UNI-UNI PVC

Charges for each PVC are based upon the CIR. A PVC added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that PVC.

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SECTION 5 - RATES AND CHARGES (Continued)**5.15 Frame Relay IV Service (Continued)****B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below) (Continued)****4. National Low Speed (PVC) - NNI-NNI PVC, NNI-UNI PVC, and UNI-UNI PVC (Continued)**Rate Schedule

<u>PVC/CIR Speeds</u>	<u>MRC</u>
8 Kbps	\$ 15.00
16 Kbps	22.00
28 Kbps	35.00
32 Kbps	43.00
42 Kbps	51.00
48 Kbps	55.00
64 Kbps	72.00
96 Kbps	115.00
128 Kbps	140.00
192 Kbps	210.00
256 Kbps	280.00
288 Kbps	325.00
384 Kbps	425.00
512 Kbps	560.00
576 Kbps	630.00
768 Kbps	840.00
1.152 Mbps	1,270.00
1.536 Mbps	1,700.00

5. Allowable CIR

The allowable CIR for any PVC is based on the lower speed of the two Frame Relay ports at either end of the PVC. This speed is termed the Line Speed. The allowable CIR for Low Speed Frame Relay is 75% of the Line Speed. For example, on a PVC with a 384 Kbps port and a 256 Kbps port, the Line Speed for determining the allowable CIR would be 256 Kbps. For this PVC, the highest allowable PVC/CIR would be 192 Kbps.

6. Maximum Burst

The Maximum Burst is the highest allowable bandwidth available on a PVC. The Maximum Burst available on a Low Speed PVC will be to the Line Speed, which is the lowest speed of the ports at either end of the PVC.

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SECTION 5 - RATES AND CHARGES (Continued)

5.15 Frame Relay IV Service (Continued)

B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below) (Continued)

7. Oversubscription (Booking Factor)

Oversubscription occurs when the bandwidth of multiple PVCs are provisioned to a single port and the total of their CIR values exceeds the transmission speed for the port. The allowable Oversubscription is 300%. For example, a 64 Kbps port may have as much as 192 Kbps of PVC/CIR provisioned to that port.

For UNI ports provisioned with Oversubscription, the total available bandwidth for all PVCs is limited to the transmission speed of the port. During any given one-second interval, the total bandwidth available for CIR and Burst performance across all PVCs provisioned to a single port is limited to the capacity of the port, the port speed. Oversubscription should only be used in cases where the bursty nature of Customer's applications and simultaneous bandwidth demand permits such practice.

C. High Speed Frame Relay IV Service

1. National High Speed Frame Relay UNI Port

Charges include a MRC based on the speed of the port connection (i.e., 4 Mbps to 44.736 Mbps). Charges apply per port for each frame relay access facility to the network supporting Frame Relay IV Service. Each UNI port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that port.

2. National High Speed Frame Relay NNI Port

The NNI port provided herein is not available where Customer LAN connectivity is required. When such LAN connectivity is required and facilities are available, Carrier will enter negotiations with Customer to provide an NNI port through an ICB arrangement.

(N)

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Effective: October 24, 2003

by:

Director - Regulatory Affairs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

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PART II - LONG DISTANCE

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SECTION 5 - RATES AND CHARGES (Continued)

5.15 Frame Relay IV Service (Continued)

C. High Speed Frame Relay IV Service (Continued)

3. Rate Schedule

<u>Port Speeds</u>	<u>UNI MRC</u>
4 Mbps*	\$1,940.00
6 Mbps	2,320.00
10 Mbps	3,320.00
22 Mbps*	3,820.00
44.736 Mbps (DS-3/45 Mbps)	4,820.00

* Where Available

4. National High Speed PVC - NNI-NNI PVC, NNI-UNI PVC, UNI-UNI PVC

Charges for each High Speed PVC are based upon the CIR. A PVC added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that PVC.

Rate Schedule

<u>PVC/CIR Speeds</u>	<u>MRC</u>
2 Mbps	\$ 2,900.00
3 Mbps	4,150.00
4 Mbps	6,100.00
5 Mbps	7,150.00
6 Mbps	8,250.00
7 Mbps	10,200.00
8 Mbps	11,300.00
9 Mbps	12,400.00
10 Mbps	14,300.00
11 Mbps	15,600.00
12 Mbps	16,900.00
13 Mbps	18,200.00
14 Mbps	19,500.00
15 Mbps	20,700.00
16 Mbps	22,200.00
17 Mbps	23,500.00
18 Mbps	25,000.00
19 Mbps	26,300.00
20 Mbps	27,700.00
21 Mbps	29,000.00
22 Mbps	30,000.00

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5.15 Frame Relay IV Service (Continued)

C. High Speed Frame Relay IV Service (Continued)

5. Allowable CIR

The allowable CIR for High Speed Frame Relay IV is 50% of the Line Speed. For example, on a PVC with a 6 Mbps port and a 10 Mbps port, the Line Speed for determining the allowable CIR would be 6 Mbps. For this PVC, the highest allowable PVC/CIR would be 3 Mbps.

6. Maximum Burst

For PVCs from 2 Mbps to 22 Mbps, which will always be provisioned between two High Speed Frame Relay (HSFR) ports, the Maximum Burst is 2 x CIR. For this parameter, the B_c , Committed rate, and the B_e , Excess rate, will be configured as equal variables ($CIR = B_c = B_e$, equal parameters). For example, a 4 Mbps PVC can burst to 8 Mbps and a 12 Mbps PVC can burst to 24 Mbps.

For circuits between two High Speed Frame Relay ports with Low Speed PVCs, the following burst rules apply:

- For PVCs with CIR of 1.152 Mbps or less, the Maximum Burst is 1.536 Mbps.
- For PVCs with CIR equal to 1.536 Mbps, the Maximum Burst is 2 times 1.536 Mbps.

7. Oversubscription (Booking Factor)

Oversubscription occurs when the bandwidth of multiple PVCs are provisioned to a single port and the total of their CIR values exceeds the transmission speed for the port. The allowable Oversubscription is 300%. For example, a 6 Mbps port may have as much as 18 Mbps of PVC/CIR provisioned to that port.

For UNI ports provisioned with Oversubscription, the total available bandwidth for all PVCs is limited to the transmission speed of the port. During any given one-second interval, the total bandwidth available for CIR and Burst performance across all PVCs provisioned to a single port is limited to the capacity of the port, the port speed. Oversubscription should only be used in cases where the bursty nature of Customer's applications and simultaneous bandwidth demand permits such practice.

D. Additional Charges

1. Expedite Fee

Carrier may offer expedites for Frame Relay IV Service. Carrier does not guarantee a shortened installation interval will be achieved for every accepted expedite request. The expedite charge will be \$425.00 per node and will be applied to the first bill rendered for the circuit even if a shortened installation interval was not achieved.

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SECTION 5 - RATES AND CHARGES (Continued)**5.15 Frame Relay IV Service (Continued)****D. Additional Charges (Continued)****2. Ancillary Charges**Ancillary Charge Schedule

<u>Description</u>	<u>Charge</u>	<u>Notes</u>
Date Change	\$ 100.00	Per Order
Non-Administrative Order Change	250.00	Per Order
Port Speed Change	100.00	Per Port
Port Order Cancellation	250.00	Per Port - T-1 and Below
Port Order Cancellation	1,000.00	Per Port - 4 Meg and Above

E. Discount Plans

Carrier offers discounts based on the term of Customer's commitment to Carrier's service. Customers may subscribe to Frame Relay IV Service for term plans of one, two, three, and five years. The Monthly Revenue Commitment together with the term of the contract will determine the amount of the discount. The sum of the NNI and UNI ports, PVCs, and Access MRCs and the Expedite fees before discounts is the Monthly Revenue Commitment. Discounts do not apply to local access facilities, NRCs, or expedite fees.

For any term plan, the rates and term plan discounts will be fixed for the term of the contract at the discounts listed in the table below, applicable when Customer subscribes to the service. The term will begin on the in-service date of the first circuit in the network.

Term and Volume Discount TableMonthly Spend Level on Ports, PVCs, Access, and Expedite Fees

<u>Contract Term</u>	<u>\$1K - \$10K</u>	<u>>\$10K - \$25K</u>	<u>>\$25K - \$40K</u>	<u>>\$40K - \$50K</u>	<u>>\$50K</u>
One-Year	12%	14%	16%	18%	20%
Two-Year	17%	19%	21%	23%	25%
Three-Year	20%	22%	24%	28%	30%
Five-Year	24%	27%	29%	32%	35%

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SECTION 5 - RATES AND CHARGES (Continued)**5.15 Frame Relay IV Service (Continued)****F. Other Discounts****1. NRC Waivers**

NRCs will be waived for all standard term contracts equal to or greater than one year for Ports and PVCs. NRCs are waived for Access Coordination charges for contract terms greater than one year. NRCs for Access Coordination on a one-year contract are specified in Section 5.15 A. 1.

NRC charges may be applied for Moves, Adds, and Changes (MAC) within one year of the normal termination of a contract. Additional circuits added during the contract will be incorporated into Customer's term plan and will have the same termination date as Customer's original plan, provided they are installed prior to the last 12 months of the contract.

G. Contract Expiration

Upon contract expiration, the Carrier may continue service with charges at the expired contract rates or may apply tariff rates on a month-to-month basis until a new contract agreement is executed. Should the Customer choose to terminate service, the Customer must provide written "Termination of Service" notification to the Carrier 30 days prior to discontinuation of the service. Should the Customer choose to commit to another term plan, the rates of that plan will then apply.

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SECTION 6 - SERVICE ARRANGEMENTS AND PROMOTIONS

6.1 Service Arrangements

Carrier will offer Service Arrangements to meet the diverse communications needs of Carrier's Customers. All terms and conditions as specified in this Tariff will apply unless otherwise specified in the Service Arrangement between Carrier and Customer.

6.2 Promotions

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research or other similar business promotions. All promotional offers to Customers shall be the same as those stated in Carrier's interstate tariff on file with the Federal Communications Commission. In no case, shall the varying rates and charges exceed the rates and charges listed in the Tariff for the same services.

Digital Private Line II Term Discount

Description: New or existing Customers who sign a two or three year contract with Carrier between March 31, 2003 and June 30, 2003 for Digital Private Line II Service as described elsewhere in this Tariff are eligible for the following discounts based on term commitment

<u>Term Commitment</u>	<u>Discount Applied</u>
Two Year	25%
Three Year	32%

Terms and Conditions:

All terms and conditions for Digital Private Line II Service as detailed in this Tariff shall apply except as specifically stated herein.

Digital Private Line II quotes given before the expiration of the promotion are valid for a 45-day period and will be honored even if the promotion has expired so long as Customer signs a contract before the expiration of the 45-day period.

The discount will be included in the rates reflected on Customer's contract with Carrier and will not appear as a line item on their invoice. This promotion is available where billing and system capabilities exist.

Customer who discontinues or cancels Digital Private Line II Services described above shall forfeit eligibility for this promotion. No other discounts or promotions are available with this promotion.

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